

## Under Ceiling Split System Servicing | SAFE WORK METHOD STATEMENT (SWMS)

### TASK OR ACTIVITY: Under Ceiling Split System Servicing

Business Name:	ABN:	SWMS#
Business Address:		
Contact Person:	Phone:	Email:

### THIS SAFE WORK METHOD STATEMENT IS APPROVED BY THE PCBU OF THE PROJECT

Under the Work Health and Safety Regulation (WHS Regulation), a person conducting a business or undertaking (PCBU) is required to ensure that a safe work method statement (SWMS) is prepared before the proposed work starts.

Full Name:		
Signature:	Title:	Date:
Details of the person(s) responsible for ensuring implementation, monitoring and compliance of the SWMS as well as reviews and modifications of the SWMS.		
Full Name:	Title:	Phone:

### ALL PERSONNEL PARTICIPATING IN ANY ACTIVITY ON THIS SWMS MUST HAVE THE FOLLOWING COMMUNICATED

Safety meetings or toolbox talks will be scheduled in accordance with legislative requirements to first identify any site hazards, then to communicate those hazards and then to further take steps to either eliminate or control each hazard.

If an incident or a near miss occurs, all work must stop immediately. Depending on the severity of the incident, a meeting will be called with all workers to amend the SWMS if required. The meeting may also be an educational opportunity.

Any changes made to the SWMS after an incident or a near miss must be approved by the Person Conducting Business or Undertaking and communicated to all relevant personnel.

The SWMS must be kept and be available for inspection at least until the work is completed. Where a SWMS is revised, all versions should be kept. If a notifiable incident occurs in relation to which the SWMS relates, then the SWMS must be kept for at least two years from the occurrence of the notifiable incident.

### NAME OF ALL RELEVANT PERSONNEL WHO HAVE BEEN CONSULTED AND COMMUNICATED TO IN THE DEVELOPMENT AND APPROVAL OF THIS SWMS

## CLIENT OR PRINCIPAL CONTRACTOR DETAILS

Client:

Project Name:

Project Address:

Project Manager:

Contact Phone:

Date SWMS supplied to Project Manager:

SCOPE OF WORKS

## ANY HIGH-RISK CONSTRUCTION WORK BEING CARRIED OUT

☐ involves a risk of a person falling more than 2 meters

☐ is carried out on or near pressurised gas mains or piping

☐ is carried out on a telecommunication tower

☐ is carried out on or near chemical, fuel or refrigerant lines

☐ involves demolition of an element of a structure that is load-bearing

☐ is carried out on or near energised electrical installations or services

☐ involves demolition of an element related to the physical integrity of a structure

☐ is carried out in an area that may have a contaminated or flammable atmosphere

☐ involves, or is likely to involve, disturbing asbestos

☐ involves tilt-up or precast concrete

☐ involves structural alteration or repair that requires temporary support to prevent collapse

☐ is carried out on, in or adjacent to a road, railway, shipping lane or other traffic corridor

☐ is carried out in or near a confined space

☐ is carried out in an area of a workplace where there is any movement of powered mobile plant

☐ is carried out in/near a shaft or trench deeper than 2m or tunnel involving use of explosives

☐ is carried out in areas with artificial extremes of temperature.

☐ is carried out in or near water or other liquid that involves a risk of drowning.

☐ involves diving work.

## ANY HIGH-RISK MACHINERY OR EQUIPMENT NEARBY

## RISK MATRIX

LIKELIHOOD	INSIGNIFICANT	MINOR	MODERATE	MAJOR	CATASTROPHIC	SCORE	ACTION	HEIRARCHY OF CONTROLS
ALMOST CERTAIN	3 HIGH	3 HIGH	4 ACUTE	4 ACUTE	4 ACUTE			<b>Elimination</b> Remove the hazard.
LIKELY	2 MODERATE	3 HIGH	3 HIGH	4 ACUTE	4 ACUTE	4A ACUTE	DO NOT PROCEED	<b>Substitution</b> Replace the hazard.
POSSIBLE	1 LOW	2 MODERATE	3 HIGH	4 ACUTE	4 ACUTE	3H HIGH	Review before work starts.	<b>Isolation</b> Isolate People from the hazard
UNLIKELY	1 LOW	1 LOW	2 MODERATE	3 HIGH	4 ACUTE	2M MODERATE	Ensure control measures in place.	<b>Engineering</b> Isolate the hazard.
RARE	1 LOW	1 LOW	2 MODERATE	3 HIGH	3 HIGH	1L LOW	Monitor and keep records	<b>Administrative</b> Change the work.
<b>Notes on Hierarchy of Controls:</b> Elimination methods are the most effective and preferred when controlling a hazard. Substitution is the second most effective method of controlling a hazard. Engineering by isolation is the third most effective, while Administrative Controls by changing the work is the fourth most effective method. PPE (Personal Protective Equipment) is the least effective method.								<b>PPE</b>

## PERSONAL PROTECTIVE EQUIPMENT (PPE)

Select the appropriate PPE above suitable for the equipment used or the job task being performed (if applicable).

FOOT PROTECTION	HAND PROTECTION	HEAD PROTECTION	HEARING PROTECTION	EYE PROTECTION	RESPIRATORY PROTECTION	FACE PROTECTION	HIGH-VIS CLOTHING	PROTECTIVE CLOTHING	FALL PROTECTION	SUN PROTECTION	HAIR/JEWELLERY SECURED
											
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other PPE Required:

## Permit or Licenses Requirements

## Mandatory Qualifications and Training

JOB STEP	POTENTIAL HAZARDS	IR	CONTROL MEASURES	RR
SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK
1. Preparation	Tripping over tools, electrocution from faulty equipment	2M	<ul style="list-style-type: none"> <li>- Ensure all tools and equipment are stored neatly and away from walkways to prevent tripping hazards.</li> <li>- Conduct a pre-service inspection to identify any faulty or damaged equipment that could pose an electrocution risk.</li> <li>- Use a lockout/tagout system to ensure that electrical circuits related to the split system are de-energised before work begins.</li> <li>- Provide adequate lighting in the work area to improve visibility and reduce the chance of tripping or stepping on unseen objects.</li> <li>- Implement a clean-as-you-go policy ensuring that all tools are promptly returned to their proper storage location after use.</li> <li>- Wear appropriate personal protective equipment (PPE) such as insulated gloves and safety footwear to minimise injury risks.</li> <li>- Use equipment with insulated handles to provide additional protection against electrical shocks.</li> <li>- Train workers on the importance of maintaining a neat workspace and the dangers associated with clutter around the worksite.</li> <li>- Inspect all extension cords and power tools for damage prior to use and remove from service if any faults are found.</li> <li>- Ensure all electrical equipment is tested and tagged according to relevant Australian standards and regulations.</li> <li>- Avoid excessive use of extension leads to prevent overloading power points and increasing the risk of electrocution.</li> <li>- Place warning signs and barricades around the work area to alert others to the potential hazards.</li> <li>- Develop and communicate emergency procedures, including location of first aid kits and instructions for contacting emergency services.</li> <li>- Supervisors should conduct regular safety audits to ensure compliance with the safety measures and reinforce safe practices.</li> </ul>	1L
2. Equipment inspection	Getting caught in machinery, falling from heights	3H	<ul style="list-style-type: none"> <li>- Conduct pre-start meetings to discuss the task and identify potential hazards.</li> <li>- Use lockout/tagout procedures to ensure equipment is de-energised before inspection begins.</li> <li>- Ensure all employees are wearing appropriate personal protective equipment, such as gloves and safety goggles.</li> <li>- Inspect all tools and equipment prior to use to confirm they are in good working order.</li> <li>- Use ladders or elevated platforms that are stable and properly secured when accessing higher areas.</li> <li>- Only trained and authorised personnel should perform equipment inspections.</li> </ul>	2M

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SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK
			<ul style="list-style-type: none"> <li>- Ensure a spotter or second person is present when working at heights to assist in case of emergency.</li> <li>- Maintain clear communication with team members using radios or hand signals if necessary.</li> <li>- Mark off the area below the worksite with cones or barriers to prevent unauthorised access.</li> <li>- Install temporary guardrails or use existing secure structures as handholds when working near edges.</li> <li>- Keep the work area organised and free of unnecessary tools or debris to prevent tripping hazards.</li> <li>- Conduct thorough visual checks for any signs of wear, damage, or deterioration on the equipment.</li> <li>- Use fall arrest systems where applicable, ensuring that lifelines and lanyards are properly anchored.</li> <li>- Follow manufacturer instructions and guidelines during equipment inspections and maintenance.</li> </ul>	
3. Dismantling unit	Exposure to hazardous substances, Noise pollution		<ul style="list-style-type: none"> <li>- Ensure all service technicians are trained in handling hazardous substances and are familiar with material safety data sheets (MSDS) for the chemicals involved.</li> <li>- Provide appropriate personal protective equipment (PPE) such as gloves, masks, and goggles to prevent contact with hazardous substances.</li> <li>- Use spill containment materials around the work area to immediately contain and manage any chemical spills or leaks.</li> <li>- Implement a lockout/tagout procedure to ensure that the split system unit is completely powered down before dismantling begins.</li> <li>- Require regular hearing protection for workers if noise levels exceed safe standards set by workplace regulations during the dismantling process.</li> <li>- Conduct noise assessments to determine the necessity of engineering controls or the placement of noise barriers to reduce noise exposure.</li> <li>- Maintain good ventilation in the workspace to minimise inhalation risks from hazardous substances.</li> <li>- Regularly inspect and maintain tools and equipment to ensure they are in good working order, reducing the likelihood of mechanical failure.</li> <li>- Establish clear communication protocols among the team members to ensure coordination in noisy environments or in case of an emergency.</li> <li>- Clearly label all containers with hazardous substances according to regulatory requirements to prevent accidental misuse or contact.</li> <li>- Schedule regular breaks and rotations for workers to minimise prolonged exposure to high noise levels and demanding physical tasks.</li> </ul>	1L
4. Cleaning and maintenance	Exposure to chemicals, eye injury due to fragments	3H	<div></div> <div></div>	1L






**SAMPLE**

JOB STEP	POTENTIAL HAZARDS	IR	CONTROL MEASURES	RR
SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK
6. Operational check	Electric shock, Burns from hot surfaces, Gas leaks	4A		2M
7. Packing up equipment	Injuries caused by improper lifting techniques, tripping on cables	2M		1L





JOB STEP	POTENTIAL HAZARDS	IR	CONTROL MEASURES	RR
SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK
9. Disposal of waste	Injury from handling exposure to biological hazards	3H		2M
10. Transport to job site	Road accidents, mishandling of heavy equipment	3H		1L



3 Burns from overhead

4A

JOB STEP	POTENTIAL HAZARDS	IR	CONTROL MEASURES	RR
SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK
13. Client Briefing	Miscommunication leading to misuse, stress	2M		1L
14. End of day review	Fatigue, Stress	2M		1L

proper sample sizes 2M



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SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK
18. System Shutdown	Electrical shock, Burns from overheated parts	2M		1L
19. Completion report	Strain from repetitive motions, Stress	2M		1L





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SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK

SAMPLE

## EMERGENCY RESPONSE – CALL 000 FOR EMERGENCIES

Ensure to have an Emergency Management Plan in place as well as adequate numbers of trained first aid staff with easy access to fully stocked first aid kits, rescue equipment, material safety data sheets, adequate access to emergency communication equipment and fire-fighting equipment suitable for all classes of fire and ignition sources.

## LEGISLATIVE REFERENCES

RELEVANT LEGISLATION AND CODES OF PRACTICE. DELETE THE LEGISLATIVE REFERENCES IN ANY STATE THAT ARE NOT APPLICABLE

### Queensland & Australian Capital Territory

Work Health and Safety Act 2011

Work Health and Safety Regulations 2011

Legislation QLD: <https://www.worksafe.qld.gov.au/laws-and-compliance/work-health-and-safety-laws>

Codes of Practice QLD: <https://www.worksafe.qld.gov.au/laws-and-compliance/codes-of-practice>

Legislation ACT: <https://www.worksafe.act.gov.au/laws-and-compliance/acts-and-regulations>

Codes of Practice ACT: <https://www.worksafe.act.gov.au/laws-and-compliance/codes-of-practice>

### Victoria

Occupational Health and Safety Act 2004

Occupational Health and Safety Regulations 2017

Legislation VIC: <https://www.worksafe.vic.gov.au/occupational-health-and-safety-act-and-regulations>

Codes of Practice VIC: <https://www.worksafe.vic.gov.au/compliance-codes-and-codes-practice>

### New South Wales

Work Health and Safety Act 2011

Work Health and Safety Regulations 2017

Legislation NSW: <https://www.safework.nsw.gov.au/legal-obligations/legislation>

Codes of Practice NSW: <https://www.safework.nsw.gov.au/resource-library/codes-of-practice>

### Western Australia

Work Health and Safety Act 2020

Work Health and Safety Regulations 2022

Legislation Western Australia: <https://www.commerce.wa.gov.au/worksafe/legislation>

Codes of Practice WA: <https://www.commerce.wa.gov.au/worksafe/codes-practice>

### Northern Territory

Work Health and Safety (National Uniform Legislation) Act 2011

Work Health and Safety (National Uniform Legislation) Regulations 2012

Legislation NT: <https://www.worksafe.nt.gov.au/laws-and-compliance/workplace-safety-laws>

Codes of Practice NT: <https://www.worksafe.nt.gov.au/laws-and-compliance/codes-of-practice>

### Safe Work Australia Links

Law and Regulation (All States): <https://www.safeworkaustralia.gov.au/law-and-regulation>

Model Codes of Practice: <https://www.safeworkaustralia.gov.au/resources-publications/model-codes-of-practice>

### Model Codes of Practice

- Managing noise and preventing hearing loss at work
- Confined spaces
- Labelling of workplace hazardous chemicals
- Managing risks of hazardous chemicals in the workplace
- Welding processes
- First aid in the workplace
- Managing the risk of falls at workplaces
- Hazardous manual tasks
- Managing the risk of falls in housing construction
- Managing electrical risks in the workplace
- Demolition work
- Excavation work
- Work health and safety consultation, cooperation and coordination
- Managing the work environment and facilities
- How to manage work health and safety risks
- Managing risks of plant in the workplace
- Construction work

### South Australia

Work Health and Safety Act 2012 (SA)

Work Health and Safety Regulations 2012 (SA)

Legislation for SA: <https://www.safework.sa.gov.au/resources/legislation>

Codes of Practice for SA: <https://www.safework.sa.gov.au/workplaces/codes-of-practice#COPs>

### Tasmania

Work Health and Safety Act 2012

Work Health and Safety (Transitional and Consequential Provisions) Act 2012

Work Health and Safety Regulations 2012

Work Health and Safety (Transitional) Regulations 2012

Legislation for TAS: <https://www.worksafe.tas.gov.au/topics/laws-and-compliance/acts-and-regulations>

Codes of Practice for TAS: <https://www.worksafe.tas.gov.au/topics/laws-and-compliance/codes-of-practice>

Details of permits, licenses or access required by regulatory bodies (add or delete as required):

- Permits from local council
- Authorisation to commence work
- Any required documents.

## SIGNATORIES OF THE SAFE WORK METHOD STATEMENT

The signed and dated personnel listed below have cooperated in the consultation and development of this Safe Work Method Statement which has been approved by the Person/s Conducting a Business or Undertaking (PCBU). In signing this Safe Work Method Statement each individual acknowledges and confirms that they have read this SWMS in full, having raised any questions for items on this Safe Work Method Statement that require clarification, and confirms that they are competent, skilled and knowledgeable for the task assigned to them. Every person acknowledges that they have received the relevant training and qualifications where required, before carrying out any work contained in this Safe Work Method Statement. By signing this Safe Work Method Statement each individual agrees to work safely, to follow any safe work instructions which are provided, and agrees to use all Personal Protective Equipment where appropriate.

Worker Name	Signature	Date

## SAFE WORK METHOD STATEMENT MONITORING AND REVIEW

**The SWMS must be reviewed regularly** to make sure it remains effective and must be reviewed (and revised if necessary) if relevant control measures are revised. The review must be carried out in consultation with workers (including contractors and sub-contractors) who may be affected by the operation of the SWMS and their health and safety representatives who represented that work group at the workplace.

When the SWMS has been revised the PCBU must ensure that all persons involved with the work are advised that a revision has been made and how they can access the revised SWMS, including all persons who will need to change a work procedure or system as a result of the review are advised of the changes in a way that will enable them to implement their duties consistently with the revised SWMS. All workers that will be involved in the work must be provided with the relevant information and instruction that will assist them to understand and implement the revised SWMS.

**The SWMS must be monitored regularly** for the effectiveness of ensuring hazard controls are effective in reducing the risk of incidents, keeping the workplace safe for all personnel. The person responsible for monitoring the effectiveness of the Safe Work Method Statement should employ a multi-faceted approach which includes but is not limited to:

1. Spot Checks.
2. Consultation with workers, contractors and sub-contractors.
3. Internal audits on a continual basis.

An approach of continuous improvement, promptly recording inconsistencies or deficiencies, followed up by immediate corrective action and consultation with all relevant personnel ensures that the PCBU is consistently developing ever-improving systems of safe work principles.

REVIEW NUMBER	1	2	3	4	5	6	7
NAME							
INITIALS							
DATE							

## SAFE WORK METHOD STATEMENT REVIEW CHECKLIST

This Safe Work Method Statement Review Checklist is to be followed and used upon initial development of the SWMS to help ensure that all steps have been adequately taken before work commences. Think of this document as an internal audit review checklist before commencing work, and may form part of a Toolbox Talk (safety meeting) and may be used as an opportunity for education and training.

ITEMS WHICH MUST BE INCLUDED IN THE SWMS	COMPLETED	COMMENTS
The company details have been entered, including the project name and address.	<input checked="" type="checkbox"/>	
All relevant personnel consulted during the development of the SWMS.	<input checked="" type="checkbox"/>	
Name, signature, position and date signed of the person approving the SWMS.	<input type="checkbox"/>	
Specific personnel and qualifications, experience is noted in the SWMS.	<input checked="" type="checkbox"/>	
Provides a step-by-step process of tasks required to carry out the activity or task.	<input checked="" type="checkbox"/>	
Adequate risk assessment of any identified hazards has been completed.	<input checked="" type="checkbox"/>	
Foreseeable hazards are identified and documented for each step.	<input checked="" type="checkbox"/>	
Any hazards listed in any site risk assessments have been added to the SWMS.	<input checked="" type="checkbox"/>	
SWMS initial risk (IR) column as well as residual risk (RR) column completed.	<input checked="" type="checkbox"/>	
Check control measures added to the SWMS are the most effective solutions.	<input checked="" type="checkbox"/>	
Responsible person is assigned and listed on the SWMS for the implementation of control measures.	<input checked="" type="checkbox"/>	
Permit or licenses requirements specified, such as Hot Work, Electrical Work, Work at Heights etc.	<input checked="" type="checkbox"/>	
SWMS identifies plant and equipment to be used.	<input checked="" type="checkbox"/>	
Details of inspection checks required for any equipment listed are noted on the SWMS.	<input checked="" type="checkbox"/>	
Describes any mandatory qualifications, experience, training or skills required to perform the work.	<input checked="" type="checkbox"/>	
Applicable personal protective equipment is selected on the SWMS.	<input checked="" type="checkbox"/>	
Reflects and documents any legislative references and/or Australian Standards.	<input checked="" type="checkbox"/>	
Identifies any hazardous substances used with specific control measures in line with any SDS.	<input checked="" type="checkbox"/>	
REVIEWED BY	DATE REVIEWED	
SIGNATURE	DATE COMPLETED	