

Tow Truck - Tilt Tray	/   SAFE WORK METHOD S	STATEMENT (SWMS)	
TAS	K OR ACTIVITY: Tow Truck - Tilt	Tray	
Business Name: [Company Name]		ABN: [ABN]	SWMS#
Business Address: [Company Address]			
Contact Person:	Phone: [Phone]	E jil:	
THIS SAFE WORK METHOD	STATEMENT IS APPROVED BY	THE POST THE PROJECT	
Under the Work Health and Safety Regulation (WHS Regulation), a person conduct the proposed work starts.	cting a business or undertaking (N 3U) is	required to ture at a safe work method s	tatement (SWMS) is prepared before
Full Name:			
Signature:		Title:	Date:
Details of the person(s) responsible for ensuring implementation, monitoring a	ompliance of the SWMS well as review	s and modifications of the SWMS.	
Full Name:		Title:	Phone:
ALL PERSONNEL PARTICIPATING IN ANY ACTIVITY ON THIS WMS. ST HAVE THE FOLLOWING COMMUNICATED		LL RELEVANT PERSONNEL WHO HAVE BI PMENT AND APPROVAL OF THIS SWMS	EEN CONSULTED AND
Safety meetings or toolbox talks will be sched ed in accordance with egislative requirements to first identify any site hazards, conditions those hazards and then to further take steps to either the conditions of the conditions are or conditional talks.	NAME	SIGNATURE	DATE
If an incident or a near miss occurs, all work must standardly. Depending on the severity of the incident, a meeting will be called with all workers to amend the SWMS if required. The meeting may also be an educational opportunity.			
Any changes made to the SWMS after an incident or a near miss must be approved by the Person Conducting Business or Undertaking and communicated to all relevant personnel.			
The SWMS must be kept and be available for inspection at least until the work is completed. Where a SWMS is revised, all versions should be kept. If a notifiable incident occurs in relation to which the SWMS relates, then the SWMS must be kept for at least two years from the occurrence of the notifiable incident.			



		CLI	ENT OR PRINCIPAL	CONTRACTOR D	ETAILS				
Client:						SCOPE OF WORKS			
Project Name:					Provide a detailed description of the specific work being carried out (otherwise known as cope of works).				
Project Address:									
Project Manager:									
Contact Phone:									
Project Manager Sig	nature:								
Date SWMS supplie	d to Project Manager:								
		ANY HIGH-	RISK CON PUCT	N' JRK BEING	CARRIED OUT				
☐ involves a risk of a pe	erson falling more than 2 m	neters.		is carried out on or near pressurised gas mains or piping.					
is carried out on a tel	ecommunication tower.	`	M + M	is carried out on	or near chemical, fuel or refrig	erant lines.			
☐ involves demolition o	f an element of a structure	that is load-be n.		is carried out on or near energised electrical installations or services.					
☐ involves demolition o	f an element related to the	physical integrit of a str	3.	is carried out in an area that may have a contaminated or flammable atmosphere.					
☐ involves, or is likely to	o involve, disturbing a	tos.		involves tilt-up or precast concrete.					
involves structural alt	eration or repair that re	upp to p	prevent collapse.	is carried out on,	, in or adjacent to a road, railwa	ay, shipping lane or other to	raffic corridor.		
is carried out in or ne	ar a confined space.			is carried out in a	an area of a workplace where t	here is any movement of p	owered mobile plant.		
is carried out in/near	a shaft or trench deeper th	nan 1.5m or tunnel involvin	g use of explosives.	is carried out in a	areas with artificial extremes of	temperature.			
is carried out in or ne	ar water or other liquid tha	t involves a risk of drowning	ng.	☐ involves diving w	vork.				
		ANY HI	IGH-RISK MACHINER	RY OR EQUIPMEN	IT NEARBY				
Forklift	☐ Crane/s	☐ Hoist/s	☐ Excavator	☐ Backhoe/Loader	☐ Boom Lift	☐ EWP	☐ Genie Lift		
☐ Trencher	☐ Drilling Rig	☐ Trucks	Formwork	☐ Bobcat	☐ Flammable Gas	☐ Fuel	☐ Dozer		
☐ High Voltage	☐ Mulcher	☐ Tilt-up Panels	Roller	☐ Scissor Lift	☐ Tractor	Other -			





### PERL NAL TECTIVE EQUIPMENT (PPE)

FOOT PROTECTION	HAND PROTECTION	HEAD PROTECTION	HEARING PPOTECTION	PROTE	SPIRATORY P STECTION	FACE PROTECTION	HIGH-VIS CLOTHING	PROTECTIVE CLOTHING	FALL PROTECTION	SUN PROTECTION	HAIR/JEWELLERY SECURED
			A								

Select me appropriate PPE above suitable for the equipment used or the job task being performed (if applicable).

**Note:** A SWMS must be reviewed regularly to make sure it remains effective. A SWMS must be reviewed (and revised if necessary) if relevant control measures are revised. The review process should be carried out in consultation with workers (including contractors and subcontractors) who may be affected by the operation of the SWMS and their health and safety representatives who represented that work group at the workplace.

When a SWMS has been revised, the person conducting a business or undertaking must ensure all:

- 1. persons involved in the work are advised that a revision has been made and how they can access the revised SWMS;
- 2. persons who will need to change a work procedure or system as a result of the review are advised of the changes in a way that will enable them to implement their duties consistently with the revised SWMS: and.
- 3. workers that will be involved in the work are provided with the relevant information and instruction that will assist them to understand and implement the revised SWMS.



JOB STEP	POTENTIAL HAZARDS	IR	CONTROL MEASURES	RR	RESPONSIBLE PERSON
SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK	NAME OF PERSON
1. Preparation	Incorrect PPE, Inadequate vehicle pre-inspection	2M	<ul> <li>Provide workers with proper training in vehicle pre-inspection processes and the selection and use of appropriate PPE for each specific task.</li> <li>Ensure Personal Protective Equipment (PPE) meadily available on-site, including high visibility clothing, safety footwear, glory goggles, and hard hats if required.</li> <li>Conduct regular toolbox talks to remind workers of the importance of wearing correct PPE and following vehicle inspection gorkes.</li> <li>Display signage clearly industing areas where so sific PPE meds to be worn during the tow truck operations including during the remainion stage.</li> <li>Develop a complete and pore-like ection checklist tailored to the tilt tray tow truck, including necessary safety suipmed and essential maintenance requirements.</li> <li>Assign a destinated person or team and yout pre-trip inspections of tow trucks, ensure sall meanicate imponents, salety systems, hydraulic lines, and fluid levels are into seed and conded before the operation begins.</li> <li>Ensure and effects a safety concerns identified during the pre-inspection process are addresses from process are addresses from processes are addresses from the effort the vehicle commences work.</li> <li>Regular revise and update Standard Operating Procedures (SOPs) and safety downers from the ensure they remain current and accurately reflect industry best practic.</li> <li>Imploy clear communication channels to ensure workers understand their roles are esponsibilities, as well as the expectations surrounding their following of established safety protocols and procedures.</li> <li>Conduct regular audits of management practices, employee adherence to safety policies, and workplace conditions to identify any potential risks and implement corrective actions as necessary.</li> </ul>	1L	
2. Site Inspection	Pedestrians, Uneven terrain, Obstructions	ЗН	<ul> <li>Implement traffic management and pedestrian access plans around the worksite to minimise the interaction between tow trucks, other vehicles, and pedestrians.</li> <li>Conduct a thorough site inspection prior to each tow job to identify potential hazards like uneven terrain, obstacles, overhead powerlines and other obstructions; ensuring adjustments are made to work processes if required.</li> <li>Provide appropriate training for tow truck operators on the correct use of equipment and how to assess site hazards to ensure they can safely perform their tasks.</li> <li>Ensure tow truck operators maintain clear communication with colleagues and nearby pedestrians using two-way radios, hand signals or warning devices such as horns.</li> <li>Utilise personal protective equipment (PPE) such as high visibility clothing, safety boots, and hard hats when on-site to increase worker visibility and provide additional protection.</li> </ul>	2M	



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			<ul> <li>Use caution signs, barriers, or cones to create a clearly marked exclusion zone surrounding the tow truck workspace and prevent unauthorised access.</li> </ul>		
			- Deploy spotters whenever necessary to assist in using the tow truck operator, particularly during complex maneuvers or when a vigating through tight spaces.		
			- Regularly maintain and inspect towing equipment and viscles, ensuring they meet industry standards for safe operation and call occurrence any identified site hazards.		
			- Implement a reporting system for workers to recommend the misses, or any hazards they encounter, so the corrective actions to be seen to continuously improve workplace of measures.		
			- Hold regular woox talks and san meetings keep all team members informed and up-to-da on best practices, less as less ed from other tow jobs, and any changes in religion to the town two changes in religions.		
			- Con the review of update the Safe Work Method Statements (SWMS) to ensure the ontrol pasures remain current and effectively address all potential hazard idea fied with the site inspection process.		
			correct loading. Or vehicle loading, including weight distribution and securing pethods. Or overloading or incorrect loading.		
		入	- plement pre-loading checks: Conduct a visual inspection of the tilt tray and sub-oundings before loading any vehicles, ensuring it is clear of any obstructions, debris, or uneven surfaces that could cause issues during the loading process.		
			- Establish weight limits: Set specific weight limits for each type of vehicle being loaded and regularly communicate these limits to all operators. Also, ensure they have access to appropriate scales or systems to accurately weigh vehicles prior to loading.		
3. Vehicle Loading	Rushing, Overloading, In ading method	3H	- Utilise appropriate equipment: Use suitable load securing devices, such as straps or chains, to ensure the proper restraint of vehicles on the tilt tray. Check their condition regularly and replace if any signs of wear or damage are observed.	2M	
			- Follow a standard operating procedure (SOP): Develop a comprehensive SOP that outlines steps for vehicle loading in a methodical manner, ensuring all operators are following the same guidelines to prevent rushing and promote consistency across the team.		
			- Monitor load distribution: When positioning a vehicle on the tilt tray, be mindful of maintaining even weight distribution. This can help reduce the risk of overloading one side, leading to instability during transportation.		
			- Encourage open communication: Foster an environment where operators feel comfortable discussing any concerns or difficulties they may be facing with vehicle loading. This can help to identify any potential issues early on and promote a proactive approach to addressing them.		



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			<ul> <li>Enforce breaks and limit work hours: To avoid rushing caused by fatigue, develop policies limiting work hours and enforcing regular breaks for all towing operatives.</li> </ul>		
			- Implement a buddy system: Have two operators could during vehicle loading, with one person responsible for directing the order as needed, ensuring correct and secure positioning of the vehicles on the tilter y.		
			- Continuously review processes: Regularly new the ading procedures and any incidents that have occurred to identify areas in a covernent, adapt existing guidelines, and maintain a safe working environment.		
			- Maintain equipment: Regular aspect and mainta, the cray and other relevant equipment to ensure the pains a roper working ordereducing the risk of accidents cause of raulty eaching or parts.		
4. Load Securing	Inadequate restraint equipment, Use damaged equipment	ЗН		1L	



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5. Tilt Tray Operation	Hydraulic failure, wintention hoperation, Pinch po	ЗН		2M	



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6. Transportation	Weather condition. Traffice	₽M		1L	



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7. Vehicle Unloading	Incorrect unsecuring producted working space	ЗН		2M	



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8. Tilt Tray Return	Hydraulic malfunction, Debris on tray	2M		1L	



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9. Equipment Maintenance	Inadequate maintenance regimen, Use of inappropriate tools	2M		1L	



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10. Operator Training and Supervision	Insufficient training, Lapses in supervision, Communication breakdowns	4A		2M	
11. Shift Handover	Incomplete handover information, Inaccurate documentation	2M		1L	



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12. Emergency Planning and Response	Inadequate emergency procedures, lack of First aid/CPR knowledge, Inaccessible emergency exits	3H		2M	



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#### **EMERGENCY RESPONSE – CALL 000 FOR EMERGENCIES**

Ensure to have an Emergency Management Plan in place as well as adequate numbers of trained first aid staff with easy access to fully stocked first aid kits, rescue equipment, material safety data sheets, adequate access to emergency communication equipment and fire-fighting equipment suitable for all classes of fire and ignition sources.

#### LEGISLATIVE REFERENCES

RELEVANT LEGISLATION AND CODES OF PRACTICE. DELETE THE LEGISLATIVE REFERENCES. ANY STATE OF AT ARE NOT APPLICABLE.

#### **Queensland & Australian Capital Territory**

Work Health and Safety Act 2011

Work Health and Safety Regulations 2011

Legislation QLD: https://www.worksafe.gld.gov.au/laws-and-compliance/work-health-and-safety-laws

Codes of Practice QLD: https://www.worksafe.qld.gov.au/laws-and-compliance/codes-of-practice Legislation ACT: https://www.worksafe.act.gov.au/laws-and-compliance/acts-and-regulations

Codes of Practice ACT: https://www.worksafe.act.gov.au/laws-and-compliance/codes-of-practice

#### **New South Wales**

Work Health and Safety Act 2011

Work Health and Safety Regulations 2017

Legislation NSW: https://www.safework.nsw.gov.au/legal-obligations/legislati

Codes of Practice NSW: https://www.safework.nsw.gov.au/resource-library/lis > odes-or racti

#### **Northern Territory**

Work Health and Safety (National Uniform Legislation) Act 2011

Work Health and Safety (National Uniform Legislation) Regulation 201

Legislation NT: https://worksafe.nt.gov.au/laws-and-compliance/wo\_place-

Codes of Practice NT: https://worksafe.nt.gov.au/f

#### South Australia

Work Health and Safety Act 2012 (SA)

Work Health and Safety Regulations 2012 (SA)

Legislation for SA: https://www.safework.sa.gov.au/resources/le\_lation

Codes of Practice for SA: https://www.safework.sa.gov.au/work\_aces/codes-of-practice#COPs

#### Tasmania

Work Health and Safety Act 2012

Work Health and Safety (Transitional and Consequential Provisions) Act 2012

Work Health and Safety Regulations 2012

Work Health and Safety (Transitional) Regulations 2012

Legislation for TAS: https://worksafe.tas.gov.au/topics/laws-and-compliance/acts-and-regulations

Codes of Practice for TAS: https://worksafe.tas.gov.au/topics/laws-and-compliance/codes-of-practice

Details of permits, licenses or access required by regulatory bodies (add or delete as required):

- Permits from local council
- Authorisation to commence work
- Any required documents.

#### Victoria

Occupational Health al. Safety Act

Occupational Health and afety gulations 2017

Legis on VIC: https://www.safe.vic.gov.au/occupational-health-and-safety-act-and-

gulat

des on actice VI autros://www.worksafe.vic.gov.au/compliance-codes-and-codes-practice

#### Western Australia

Work Health and Safety Act 2020

Work Health and Safety Regulations 2022

Legislation Western Australia: https://www.commerce.wa.gov.au/worksafe/legislation

Codes of Practice WA: https://www.commerce.wa.gov.au/worksafe/codes-practice

#### Safe Work Australia Links

Law and Regulation (All States): https://www.safeworkaustralia.gov.au/law-and-regulation Model Codes of Practice: https://www.safeworkaustralia.gov.au/resources-publications/model-codes-of-practice

#### **Model Codes of Practice**

- Managing noise and preventing hearing loss at work
- Confined spaces
- Labelling of workplace hazardous chemicals
- Managing risks of hazardous chemicals in the workplace
- Welding processes
- First aid in the workplace
- Managing the risk of falls at workplaces
- Hazardous manual tasks
- Managing the risk of falls in housing construction
- Managing electrical risks in the workplace
- Demolition work
- Excavation work
- Work health and safety consultation, cooperation and coordination
- Managing the work environment and facilities
- How to manage work health and safety risks
- Managing risks of plant in the workplace
- Construction work



#### SIGNATORIES OF THE SAFE WORK METHOD STATEMENT

The signed and dated personnel listed below have cooperated in the consultation and development of this Safe Work Method Statement which has been approved by the Person/s Conducting a Business or Undertaking (PCBU). In signing this Safe Work Method Statement each individual acknowledges and confirms that they have read this SWMS in full, having raised any questions for items on this Safe Work Method Statement that require clarification, and confirms that they are competent, skilled and knowledgeable for the task assigned to them. Every person acknowledges that they have received the relevant training and qualifications where required, before carrying out any work contained in this Safe Work Method Statement. By signing this Safe Work Method Statement each individual agrees to work safely, to follow any safe work instructions which are provided, and agrees to use all Personal Protective Equipment where appropriate.

Worker Name	Pos	sition	Signature	Date	Time	Sup	pervisor	
				Date:				
				l te:				
			AV	Date:				
				Date:				
				Date:				
Date:								
	SAF WC . STHED STATEMENT MONITORING AND REVIEW							
The SWMS must be reviewed regularly to the ke sure it remains effective and must be reviewed (and revised if necessary) if relevant control measure of the substance of the swms and their health and safety representatives who represented that work group at the workplace.  When the SWMS has been revised the PCBU must ensure that all persons involved with the work are advised that a revision has been made and how they can access the revised SWMS, including all persons who will need to change a work procedure or system as a result of the review are advised of the changes in a way that will enable them to implement their duties consistently with the revised SWMS. All workers that will be involved in the work must be provided with the relevant information and instruction that will assist them to understand and implement the revised SWMS.			The SWMS must be monitored regularly for the effectiveness of ensuring hazard controls are effective in reducing the risk of incidents, keeping the workplace safe for all personnel. The person responsible for monitoring the effectiveness of the Safe Work Method Statement should employ a multi-faceted approach which includes but is not limited to:  1. Spot Checks. 2. Consultation with workers, contractors and sub-contractors. 3. Internal audits on a continual basis.  An approach of continuous improvement, promptly recording inconsistencies or deficiencies, followed up by immediate corrective action and consultation with all relevant personnel ensures that the PCBU is consistently developing ever-improving systems of safe work principles.					
REVIEW NUMBER	<u> </u>	□ 2	□ 3	□ 4	□ 5	□ 6	□ 7	
NAME								
INITIALS								
DATE								



### SAFE WORK METHOD STATEMENT REVIEW CHECKLIST

This Safe Work Method Statement Review Checklist is to be followed and used upon initial development of the SWMS to help ensure that all steps have been adequately taken before work commences. Think of this document as an internal audit review checklist before commencing work, and may form part of a Toolbox Talk (safety meeting) and may be used as an opportunity for education and training.

ITEMS WHICH MUST BE INCLUDED IN THE SWMS	COMPLETED	TO BE DONE	COMMENTS
The company details have been entered, including the project name and address.			
Names and signatures of all relevant personnel consulted during the development of the SWMS.		P	
Name, signature, position and date signed of the person approving the SWMS.			
Specific personnel and qualifications, experience is noted in the SWMS.	P		
Provides a step-by-step process of tasks required to carry out the activity or task.			
Adequate risk assessment of any identified hazards has been completed.			
Foreseeable hazards are identified and documented for each step.			
Any hazards listed in any site risk assessments have been added to the SWI			
SWMS initial risk (IR) column as well as residual risk (RR) columns completed.			
Check control measures added to the SWMS are the most effecting sections.			
Responsible person is assigned and listed on the SWMS for the imperent of contameasures.			
Permit requirements specified, such as Hot Work, Electrical Work, Vorat Heights etc.			
SWMS identifies plant and equipment to be u d.			
Details of inspection checks required for any equipment listed at noted on the SWMS.			
Describes any mandatory qualifications, experience raining skills required to perform the work.			
Applicable personal protective equipment is selected on the SWMS.			
Lists any required permits or licenses.			
Reflects and documents any legislative references and/or Australian Standards.			
Identifies any hazardous substances used with specific control measures in line with any SDS.			
REVIEWED BY	DATE R	EVIEWED	
SIGNATURE	DATE CC	MPLETED	