

Shopping Trolley Collect	ction SAFE WORK METHO	DD STATEMENT (SWMS)	
TASK O	R ACTIVITY: Shopping Trolley Co	ollection	
Business Name: [Company Name]		ABN: [ABN]	SWMS#
Business Address: [Company Address]			
Contact Person:	Phone: [Phone]	E 111:	
THIS SAFE WORK METHOD	STATEMENT IS APPROVED BY 1	THE P. OF THE PROJECT	
Under the Work Health and Safety Regulation (WHS Regulation), a person conduct the proposed work starts.	eting a business or undertaking (N=3U) is	required to ure at a safe work method s	tatement (SWMS) is prepared before
Full Name:			
Signature:		Title:	Date:
Details of the person(s) responsible for ensuring implementation, monitoring a	ompliance of the SWMS well as review	s and modifications of the SWMS.	
Full Name:		Title:	Phone:
ALL PERSONNEL PARTICIPATING IN ANY ACTIVITY ON THIS WMS. ST HAVE THE FOLLOWING COMMUNICATED	N. 1E AND DATED SIGNATURE OF A CO. MUNICATED TO IN THE DEVELO	LL RELEVANT PERSONNEL WHO HAVE BI PMENT AND APPROVAL OF THIS SWMS	EEN CONSULTED AND
Safety meetings or toolbox talks will be sched ed in accordance with egislative requirements to first identify any site hazards, conditions those hazards and then to further take steps to either the conditions of the conditions are or conditional talks.	NAME	SIGNATURE	DATE
If an incident or a near miss occurs, all work must standardly. Depending on the severity of the incident, a meeting will be called with all workers to amend the SWMS if required. The meeting may also be an educational opportunity.			
Any changes made to the SWMS after an incident or a near miss must be approved by the Person Conducting Business or Undertaking and communicated to all relevant personnel.			
The SWMS must be kept and be available for inspection at least until the work is completed. Where a SWMS is revised, all versions should be kept. If a notifiable incident occurs in relation to which the SWMS relates, then the SWMS must be kept for at least two years from the occurrence of the notifiable incident.			

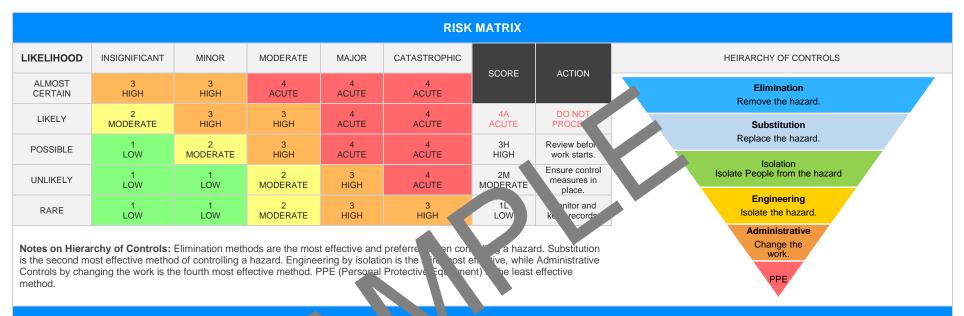
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		CLI	ENT OR PRINCIPAL	CONTRACTOR D	DETAILS		
Client:						SCOPE OF WORKS	
Project Name:					Provide a detailed description	of the specific work being	carried out (otherwise
Project Address:					known as cope of works).		
Project Manager:							
Contact Phone:							
Project Manager Sig	nature:						
Date SWMS supplie	d to Project Manager:						
		ANY HIGH-	RISK CON PUCT	N' JRK BEING	CARRIED OUT		
☐ involves a risk of a pe	erson falling more than 2 m	neters.		is carried out on	or near pressurised gas mains	or piping.	
is carried out on a tele	ecommunication tower.		$U \cup U$	is carried out on	or near chemical, fuel or refrig	erant lines.	
☐ involves demolition of	f an element of a structure	that is load-be n.		is carried out on	or near energised electrical ins	stallations or services.	
☐ involves demolition of	f an element related to the	physical integril of a str	2	is carried out in	an area that may have a contar	minated or flammable atmo	sphere.
☐ involves, or is likely to	o involve, disturbing a	tos.		☐ involves tilt-up o	or precast concrete.		
☐ involves structural alt	eration or repair that re	upp to p	revent collapse.	is carried out on	i, in or adjacent to a road, railwa	ay, shipping lane or other tr	affic corridor.
is carried out in or ne	ar a confined space.			is carried out in	an area of a workplace where t	here is any movement of po	owered mobile plant.
is carried out in/near	a shaft or trench deeper th	an 1.5m or tunnel involving	g use of explosives.	is carried out in	areas with artificial extremes of	temperature.	
is carried out in or ne	ar water or other liquid tha	t involves a risk of drownin	g.	involves diving v	work.		
		ANY HI	GH-RISK MACHINER	RY OR EQUIPMEN	NT NEARBY		
☐ Forklift	☐ Crane/s	☐ Hoist/s	☐ Excavator	☐ Backhoe/Loade	r Boom Lift	☐ EWP	☐ Genie Lift
☐ Trencher	☐ Drilling Rig	☐ Trucks	Formwork	☐ Bobcat	☐ Flammable Gas	☐ Fuel	☐ Dozer
☐ High Voltage	☐ Mulcher	☐ Tilt-up Panels	Roller	☐ Scissor Lift	☐ Tractor	Other -	

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PERL NAL TECTIVE EQUIPMENT (PPE)

FOOT PROTECTION	HAND PROTECTION	HEAD PROTECTION	HEARING PPOTECTION	PROTE	SPIRATORY P STECTION	FACE PROTECTION	HIGH-VIS CLOTHING	PROTECTIVE CLOTHING	FALL PROTECTION	SUN PROTECTION	HAIR/JEWELLERY SECURED
			A								

Select me appropriate PPE above suitable for the equipment used or the job task being performed (if applicable).

Note: A SWMS must be reviewed regularly to make sure it remains effective. A SWMS must be reviewed (and revised if necessary) if relevant control measures are revised. The review process should be carried out in consultation with workers (including contractors and subcontractors) who may be affected by the operation of the SWMS and their health and safety representatives who represented that work group at the workplace.

When a SWMS has been revised, the person conducting a business or undertaking must ensure all:

- 1. persons involved in the work are advised that a revision has been made and how they can access the revised SWMS;
- 2. persons who will need to change a work procedure or system as a result of the review are advised of the changes in a way that will enable them to implement their duties consistently with the revised SWMS: and.
- 3. workers that will be involved in the work are provided with the relevant information and instruction that will assist them to understand and implement the revised SWMS.



JOB STEP	POTENTIAL HAZARDS	IR	CONTROL MEASURES	RR	RESPONSIBLE PERSON
SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK	NAME OF PERSON
1. Preparation	Slips, trips and falls, Manual handling injuries	2M	 Conduct regular site inspections to identify and promptly address any potential hazards such as uneven surfaces or slippery areas it the collection area. Clearly mark out designated walking paths to ungate through the car park and collection areas, ensuring they are clean, we unaintained and free from obstacles. Provide all employees with proper training a manure andling techniques, including lifting, pushing, and pulling trolleys as a for prevent strain injuries. Enforce strict limits on the paper of trolleys to procedicted multaneously, ensuring that loads are manage ble and appropriate by acced. Implement an effective ley me agement system that allows for an orderly arrangement as storage, paintise the risk of alley build-up causing trip hazards. Encourage in ment breat for works an aged in repetitive tasks, such as collected trolle, not all sate stress on success and joints. Ensite the employees wear appropriate personal protective equipment (PPE), including an accessing any repairs required immediately to reduce the risk of injurial management and procedures are sequired immediately to reduce the risk of injurial protective communication system among staff members to identify and alress potential hazards, or to notify colleagues of any precarious situations. Implement clear emergency procedures for critical incidents involving trolley collection, ensuring all staff members are educated on the proper response actions. Assign a dedicated safety supervisor to monitor and enforce compliance with workplace health and safety procedures during the trolley collection process. Establish a procedure for reporting and addressing incidents, near misses, and potential hazards related to slips, trips and falls and manual handling injuries arising from trolley collection operations. 	1L	
2. Trolley collection area assessment	Struck by moving vehicles, Exposure to weather conditions	3Н	 Ensure all employees have completed necessary training courses to assess, monitor, and mitigate risks in the trolley collection area. Establish clear pedestrian pathways to isolate and protect workers from vehicle traffic around the collection area. Implement effective communication methods (e.g., two-way radios) for workers to alert them of incoming vehicles or other potential hazards. Designate collection area zones with proper signage, warning motorists and pedestrians of trolley collection activities. Utilise high-visibility vests, attire, and safety equipment to ensure workers are easily seen by drivers and other pedestrians. 	2M	



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			 Install mirrors and closed-circuit television (CCTV) systems at key points within the collection area to enhance visibility and monitor activity. 		
			- Develop procedures for workers that specify the propriate frequency and method of assessing weather conditions during their shape of the propriate frequency and method of assessing weather conditions during their shape of the propriate frequency and method of assessing weather conditions during their shape of the propriate frequency and method of assessing weather conditions during their shape of the propriate frequency and method of assessing weather conditions during their shape of the propriate frequency and method of assessing weather conditions during their shape of the propriate frequency and method of assessing weather conditions during their shape of the propriate frequency and method of the propr		
			- Schedule regular breaks in climate-control of locations avoid prolonged exposure to extreme weather conditions.		
			- Provide workers with access to suitable person protective equipment (PPE) to handle various weather contains (e.g., sun hats, inscreen annotats, gloves).		
			- Ascertain a regular maintenant schedule to guara the safe and efficient operation of all equations sed in rolley collection.		
			- Foster an comment in pich we are feel couraged to report unsafe practices or hazardous anditions in ediately a gement, without fear of reprisal.		
			- Corporation and extremely and reviews of safety protocols and hazard mitigation rategis to ensure continuous improvement in workplace health and safety and rds.		
			Promo awa ness a ut the potential dangers of working in trolley collection has the ligh or bring safety briefings, training sessions, and collaborative discussions.		
			rovide thorough training on correct PPE usage, including demonstrations and has s-on practice to ensure understanding from all team members.		
			Ensure that all team members properly adjust PPE for a secure and comfortable fit to help prevent injuries associated with improper use.		
			- Carry out routine checks to confirm that the appropriate PPE is being used as required by the specific job tasks and conditions.		
			- Maintain an inventory of PPE and ensure it is stored correctly to avoid damage, contamination or deterioration in quality.		
3. Setting up PPE	Incorrect PPE usage, Allergic reactions	2M	- Review product datasheets and information for potential allergens in all PPE materials. Where possible, substitute materials with lower-risk alternatives.	1L	
			- Encourage employees to inform their supervisors if they have any known allergies or sensitivities to materials commonly found in PPE, so that alternative solutions can be provided.		
			- Implement a regular inspection schedule to assess the condition and effectiveness of all PPE equipment used by trolley collection staff.		
			- Provide clear signage and instructions at appropriate locations to remind employees of the importance of wearing and maintaining PPE during their work activities.		
			- Ensure that all PPE is compliant with Australian safety standards to provide maximum protection to employees.		



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			- Encourage open communication between management and staff regarding any concerns or discomfort experienced while using PPE, so that potential issues can be quickly addressed.		
			- Arrange periodic refresher training sessions from employees to maintain their awareness of proper PPE use and adheren to safe working practices.		
			- Establish procedures for monitoring and error sing the proper use of PPE equipment among the workforce, and community consequences of non-compliance.		
4. Identifying loose rolleys	Collision with pedr mans, Struck by runaway trolleys	2M		1L	



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SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK	NAME OF PERSON
5 Moving individual					
5. Moving individual trolleys to collection point	Manual handling in ries and nd falls	P.M		1L	



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SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK	NAME OF PERSON
6. Assembling trolley train	Pinch points, Musculoskeletal injurie	2M		1L	



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SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK	NAME OF PERSON
7. Attaching towing equipment	Equipment malfun to a contract to between objects	ВН		2M	



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SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK	NAME OF PERSON
8. Towing trolley train to storage area	Collision with obstacles, Poor visibility	ЗН		2M	



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SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK	NAME OF PERSON
9. Navigating through car park	Struck by moving vehicles, Collision th parked cars	ЗН		2M	



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SPECIFIC WORK STEPS HAZARDS THAT MAY ARISE	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK	NAME OF PERSON
10. Entering/leaving lifts and ramps	Fall from height, Carries and	PM.		1L	



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11. Maneuvering around corners and pillars	Impact injuries, Data ge to property	2M		1L	



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SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK	NAME OF PERSON
12. Detaching towing equipment	Pinch points, Equil nent mo	2M		1L	



JOB STEP	POTENTIAL HAZARDS	IR	CONTROL MEASURES	RR	RESPONSIBLE PERSON
SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK	NAME OF PERSON
13. Disassembling trolley train	Pinch points, Musculoskeletal injuries	2M		1L	



JOB STEP	POTENTIAL HAZARDS	IR	CONTROL MEASURES	RR	RESPONSIBLE PERSON
SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK	NAME OF PERSON
14. Returning trolleys to designated areas	Manual handling injuries, Impact with store fixtures	2M		1L	



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SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK	NAME OF PERSON
15. Reporting damaged trolleys	Cut, punctured, or scratched by sharp edges, Hazardous materials exposure	2M		1L	



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SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK	PERSON NAME OF PERSON
16. Cleanup of work area	Slips, trips and falls, Exposure to hazardous substances	2M		1L	



JOB STEP	POTENTIAL HAZARDS	IR	CONTROL MEASURES	RR	RESPONSIBLE PERSON
SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK	NAME OF PERSON
17. Maintenance checks on towing equipment	Equipment failure, Electrical hazards	ЗН		2M	



SPECIFIC WORK STEPS HAZARDS THAT MAY ARISE INITIAL RISK SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS RESIDUAL RISK NAME OF PERSONAL RISK	JOB STEP	POTENTIAL HAZARDS	IR	CONTROL MEASURES	RR	RESPONSIBLE PERSON
	SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK	NAME OF PERSON



EMERGENCY RESPONSE - CALL 000 FOR EMERGENCIES

Ensure to have an Emergency Management Plan in place as well as adequate numbers of trained first aid staff with easy access to fully stocked first aid kits, rescue equipment, material safety data sheets, adequate access to emergency communication equipment and fire-fighting equipment suitable for all classes of fire and ignition sources.

LEGISLATIVE REFERENCES

RELEVANT LEGISLATION AND CODES OF PRACTICE. DELETE THE LEGISLATIVE REFERENCES. ANY STATE OF AT ARE NOT APPLICABLE.

Queensland & Australian Capital Territory

Work Health and Safety Act 2011

Work Health and Safety Regulations 2011

 $\textbf{Legislation QLD:} \ \underline{\textbf{https://www.worksafe.qld.gov.au/laws-and-compliance/work-health-and-safety-laws}$

Codes of Practice QLD: https://www.worksafe.qld.gov.au/laws-and-compliance/codes-of-practice Legislation ACT: https://www.worksafe.act.gov.au/laws-and-compliance/acts-and-regulations

Codes of Practice ACT: https://www.worksafe.act.gov.au/laws-and-compliance/codes-of-practice

New South Wales

Work Health and Safety Act 2011

Work Health and Safety Regulations 2017

Legislation NSW: https://www.safework.nsw.gov.au/legal-obligations/legislati

Codes of Practice NSW: https://www.safework.nsw.gov.au/resource-library/lis > odes-or racti

Northern Territory

Work Health and Safety (National Uniform Legislation) Act 2011

Work Health and Safety (National Uniform Legislation) Regulation 2011

Legislation NT: https://worksafe.nt.gov.au/laws-and-compliance/wo_place-syllaws

Codes of Practice NT: https://worksafe.nt.gov.au/f

South Australia

Work Health and Safety Act 2012 (SA)

Work Health and Safety Regulations 2012 (SA)

Legislation for SA: https://www.safework.sa.gov.au/resources/legislation

Codes of Practice for SA: https://www.safework.sa.gov.au/wor aces/codes-of-practice#COPs

Tasmania

Work Health and Safety Act 2012

Work Health and Safety (Transitional and Consequential Provisions) Act 2012

Work Health and Safety Regulations 2012

Work Health and Safety (Transitional) Regulations 2012

Legislation for TAS: https://worksafe.tas.gov.au/topics/laws-and-compliance/acts-and-regulations

Codes of Practice for TAS: https://worksafe.tas.gov.au/topics/laws-and-compliance/codes-of-practice

Details of permits, licenses or access required by regulatory bodies (add or delete as required):

- Permits from local council
- Authorisation to commence work
- Any required documents.

Victoria

Occupational Health all Safety Act

Occupational Health and afety gulations 2017

Legis on VIC: https://www.csafe.vic.gov.au/occupational-health-and-safety-act-and-

<u>qulat</u>

des on actice VI autros://www.worksafe.vic.gov.au/compliance-codes-and-codes-practice

Western Australia

Work Health and Safety Act 2020

Work Health and Safety Regulations 2022

Legislation Western Australia: https://www.commerce.wa.gov.au/worksafe/legislation

Codes of Practice WA: https://www.commerce.wa.gov.au/worksafe/codes-practice

Safe Work Australia Links

Law and Regulation (All States): https://www.safeworkaustralia.gov.au/law-and-regulation Model Codes of Practice: https://www.safeworkaustralia.gov.au/resources-publications/model-codes-of-practice

Model Codes of Practice

- Managing noise and preventing hearing loss at work
- Confined spaces
- Labelling of workplace hazardous chemicals
- Managing risks of hazardous chemicals in the workplace
- Welding processes
- First aid in the workplace
- Managing the risk of falls at workplaces
- Hazardous manual tasks
- Managing the risk of falls in housing construction
- Managing electrical risks in the workplace
- Demolition work
- Excavation work
- Work health and safety consultation, cooperation and coordination
- Managing the work environment and facilities
- How to manage work health and safety risks
- Managing risks of plant in the workplace
- Construction work



SIGNATORIES OF THE SAFE WORK METHOD STATEMENT

The signed and dated personnel listed below have cooperated in the consultation and development of this Safe Work Method Statement which has been approved by the Person/s Conducting a Business or Undertaking (PCBU). In signing this Safe Work Method Statement each individual acknowledges and confirms that they have read this SWMS in full, having raised any questions for items on this Safe Work Method Statement that require clarification, and confirms that they are competent, skilled and knowledgeable for the task assigned to them. Every person acknowledges that they have received the relevant training and qualifications where required, before carrying out any work contained in this Safe Work Method Statement. By signing this Safe Work Method Statement each individual agrees to work safely, to follow any safe work instructions which are provided, and agrees to use all Personal Protective Equipment where appropriate.

Worker Name	Pos	sition	Signature	Date	Time	Supe	ervisor
				Date:			
				Date			
				L te:			
				Date:			
				Date:			
				Date:			
				Date:			
		SAF WO A	STATEMENT	MONITORING AND R	EVIEW		
The SWMS must be reviewed regularly to receive the sure it remains effective and must be reviewed (and revised if necessary) if relevant control measure are subcontracted, are review process should be carried out in consultation with workers (including contractors are subcontracted) who may be affected by the operation of the SWMS and their health and safety representatives who received that work group at the workplace. When the SWMS has been revised the PCBU must ensure that all persons involved with the work are advised that a revision has been made and how they can access the revised SWMS, including all persons who will need to change a work procedure or system as a result of the review are advised of the changes in a way that will enable them to implement their duties consistently with the revised SWMS. All workers that will be involved in the work must be provided with the relevant information and instruction that will assist them to understand and implement the revised SWMS.			effective in reducing the person responsible for memploy a multi-faceted and spot Checks. 2. Consultation of 3. Internal audits An approach of continuo followed up by immediate	enitored regularly for the erisk of incidents, keeping the onitoring the effectiveness pproach which includes but with workers, contractors are on a continual basis. The properties of the entire of	ne workplace safe for all of the Safe Work Method tis not limited to: and sub-contractors. recording inconsistencia sultation with all relevan	personnel. The od Statement should state	
REVIEW NUMBER	□ 1	□ 2	□ 3	<u></u> 4	□ 5	□ 6	□ 7
NAME							
INITIALS							
DATE							

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SAFE WORK METHOD STATEMENT REVIEW CHECKLIST

This Safe Work Method Statement Review Checklist is to be followed and used upon initial development of the SWMS to help ensure that all steps have been adequately taken before work commences. Think of this document as an internal audit review checklist before commencing work, and may form part of a Toolbox Talk (safety meeting) and may be used as an opportunity for education and training.

I hink of this document as an internal audit review checklist before commencing work, and may form part of a I	Oolbox Talk (Salety Met	eting) and may be used to	as an opportunity for education and training.
ITEMS WHICH MUST BE INCLUDED IN THE SWMS	COMPLETED	TO BE DONE	COMMENTS
The company details have been entered, including the project name and address.			
Names and signatures of all relevant personnel consulted during the development of the SWMS.		D'	
Name, signature, position and date signed of the person approving the SWMS.			
Specific personnel and qualifications, experience is noted in the SWMS.	P		
Provides a step-by-step process of tasks required to carry out the activity or task.			
Adequate risk assessment of any identified hazards has been completed.			
Foreseeable hazards are identified and documented for each step.			
Any hazards listed in any site risk assessments have been added to the SWI			
SWMS initial risk (IR) column as well as residual risk (RR) columns completed.			
Check control measures added to the SWMS are the most effecting sections.			
Responsible person is assigned and listed on the SWMS for the implementation of contameasures.			
Permit requirements specified, such as Hot Wee, Electrical Work, Verat Heights etc.			
SWMS identifies plant and equipment to be u 1.			
Details of inspection checks required for any equipment listed at noted on the SWMS.			
Describes any mandatory qualifications, experience raining skills required to perform the work.			
Applicable personal protective equipment is selected on the SWMS.			
Lists any required permits or licenses.			
Reflects and documents any legislative references and/or Australian Standards.			
Identifies any hazardous substances used with specific control measures in line with any SDS.			
REVIEWED BY	DATE REVIEWED		
SIGNATURE	DATE CO	MPLETED	

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