

Retail Checkout Worksta	ation SAFE WORK METHO	DD STATEMENT (SWMS)	
TASK O	R ACTIVITY: Retail Checkout Wo	rkstation	
Business Name: [Company Name]		ABN: [ABN]	SWMS#
Business Address: [Company Address]			
Contact Person:	Phone: [Phone]	E fil:	
THIS SAFE WORK METHOD	STATEMENT IS APPROVED BY	THE POST THE PROJECT	
Under the Work Health and Safety Regulation (WHS Regulation), a person conduct the proposed work starts.	cting a business or undertaking (N 3U) is	required to ture at a safe work method s	tatement (SWMS) is prepared before
Full Name:			
Signature:		Title:	Date:
Details of the person(s) responsible for ensuring implementation, monitoring a	ompliance of the SWMS well as review	s and modifications of the SWMS.	
Full Name:		Title:	Phone:
ALL PERSONNEL PARTICIPATING IN ANY ACTIVITY ON THIS WMS. ST HAVE THE FOLLOWING COMMUNICATED	N. 1E AND DATED SIGNATURE OF A CO. MUNICATED TO IN THE DEVELO	LL RELEVANT PERSONNEL WHO HAVE BI PMENT AND APPROVAL OF THIS SWMS	EEN CONSULTED AND
Safety meetings or toolbox talks will be sched ed in accordance with egislative requirements to first identify any site hazards, conditions unical those hazards and then to further take steps to either the conditions of the conditions are or conditions.	NAME	SIGNATURE	DATE
If an incident or a near miss occurs, all work must steam ately. Depending on the severity of the incident, a meeting will be called with all workers to amend the SWMS if required. The meeting may also be an educational opportunity.			
Any changes made to the SWMS after an incident or a near miss must be approved by the Person Conducting Business or Undertaking and communicated to all relevant personnel.			
The SWMS must be kept and be available for inspection at least until the work is completed. Where a SWMS is revised, all versions should be kept. If a notifiable incident occurs in relation to which the SWMS relates, then the SWMS must be kept for at least two years from the occurrence of the notifiable incident.			



	CLIENT OR PRINCIPAL CONTRACTOR DETAILS										
Client:						SCOPE OF WORKS					
Project Name:					Provide a detailed description of the specific work being carried out (otherwise known as cope of works).						
Project Address:											
Project Manager:											
Contact Phone:											
Project Manager Sig	nature:										
Date SWMS supplie	d to Project Manager:										
		ANY HIGH-	RISK CON PUCT	N' JRK BEING	CARRIED OUT						
☐ involves a risk of a pe	erson falling more than 2 m	neters.		is carried out on or near pressurised gas mains or piping.							
is carried out on a tel	ecommunication tower.		M + M	is carried out on	or near chemical, fuel or refrig	erant lines.					
☐ involves demolition o	f an element of a structure	that is load-be n.		is carried out on or near energised electrical installations or services.							
☐ involves demolition o	f an element related to the	physical integrit of a str	3.	is carried out in an area that may have a contaminated or flammable atmosphere.							
☐ involves, or is likely to	o involve, disturbing a	tos.		involves tilt-up or precast concrete.							
involves structural alt	eration or repair that re	upp to p	prevent collapse.	is carried out on, in or adjacent to a road, railway, shipping lane or other traffic corridor.							
is carried out in or ne	ar a confined space.			is carried out in an area of a workplace where there is any movement of powered mobile plant.							
is carried out in/near	a shaft or trench deeper th	nan 1.5m or tunnel involvin	g use of explosives.	is carried out in a	areas with artificial extremes of	temperature.					
is carried out in or ne	ar water or other liquid tha	t involves a risk of drowning	ng.	☐ involves diving w	vork.						
		ANY HI	IGH-RISK MACHINER	RY OR EQUIPMEN	IT NEARBY						
Forklift	☐ Crane/s	☐ Hoist/s	☐ Excavator	☐ Backhoe/Loader	☐ Boom Lift	☐ EWP	☐ Genie Lift				
☐ Trencher	☐ Drilling Rig	☐ Trucks	Formwork	☐ Bobcat	☐ Flammable Gas	☐ Fuel	☐ Dozer				
☐ High Voltage	☐ Mulcher	☐ Tilt-up Panels	Roller	☐ Scissor Lift	☐ Tractor	Other -					





PERL NAL TECTIVE EQUIPMENT (PPE)

FOOT PROTECTION	HAND PROTECTION	HEAD PROTECTION	HEARING PPOTECTION	PROTE	SPIRATORY P STECTION	FACE PROTECTION	HIGH-VIS CLOTHING	PROTECTIVE CLOTHING	FALL PROTECTION	SUN PROTECTION	HAIR/JEWELLERY SECURED
			A								

Select me appropriate PPE above suitable for the equipment used or the job task being performed (if applicable).

Note: A SWMS must be reviewed regularly to make sure it remains effective. A SWMS must be reviewed (and revised if necessary) if relevant control measures are revised. The review process should be carried out in consultation with workers (including contractors and subcontractors) who may be affected by the operation of the SWMS and their health and safety representatives who represented that work group at the workplace.

When a SWMS has been revised, the person conducting a business or undertaking must ensure all:

- 1. persons involved in the work are advised that a revision has been made and how they can access the revised SWMS;
- 2. persons who will need to change a work procedure or system as a result of the review are advised of the changes in a way that will enable them to implement their duties consistently with the revised SWMS: and.
- 3. workers that will be involved in the work are provided with the relevant information and instruction that will assist them to understand and implement the revised SWMS.



JOB STEP	POTENTIAL HAZARDS	IR	CONTROL MEASURES	RR	RESPONSIBLE PERSON
SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK	NAME OF PERSON
1. Preparation	Poor ergonomic setup, inadequate lighting	3H	- Ergonomic assessment: Conduct an ergonomic assessment of the workstation setup to identify and improve any potential problems that may cause strain or discomfort. - Adjustable equipment: Provide adjustable cause, keyboards, mouse platforms, and monitor stands to ensure each worker can the retheir were space to their own comfort level. - Posture training: Offer posture training for emprecess to help to an understand and maintain proper positions whice working. - Breaks and stretch course or regular breaks are unetches throughout the workday to allevide incus or ensity and reduce the risk of strains. - Lighting rether to Evaluate disting lighting a difficult on the rasks of a performed and complete the risk of strains. - Task to tion: The ment task rotation or job sharing policies to minimise repetitive tasks or a viduce the risk of injury. - Works tion: Provide anti-fatigue mate and organised workstation, free from clutter or bestructions, to maximise efficiency and safety. - Outer-to environment: Maintain a neat and organised workstation, free from clutter or bestructions, to maximise efficiency and safety. - Outer-to environment: Provide anti-fatigue mats for workers standing for long periods, with can alleviate foot and leg fatigue, as well as prevent slips and falls. - Lighting controls: Install controls such as dimmers or switches to enable employees to adjust light levels according to their needs and preferences. - Glare reduction: Position monitors at optimal angles and distances to reduce eye strain caused by glare from screens or other light sources. - Monitor placement: Position computer monitors directly in front of users at a comfortable viewing distance to minimise neck and eye strain. - Regular maintenance: Schedule routine maintenance to keep workstations clean, well-lift, and functioning properly.	2M	
2. Customer Interaction	Slips and trips, exposure to infectious diseases	2M	 Ensure checkout areas are clean, well-lit, and free from any obstacles or spills to minimise the risk of slips and trips during customer interaction. Implement a regular cleaning schedule for checkout workstations, including prompt attention to any spills or potential hazards to reduce the risk of accidents. Provide adequate workspace and ergonomic flooring mats for employees to maintain a comfortable stance and avoid unnecessary movements that could lead to trips or falls. 	1L	



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			- Install appropriate barriers or distance markers to guide customer flow and maintain safe distances between customers and staff during the interaction process, mitigating exposure to infectious diseases.		
			- Encourage the use of contactless payment or ans to minimise direct contact between customers and staff, reducing the confidence of disease transmission.		
			- Regularly sanitize high-touch surfaces like d macroes, keyboards, screens, and conveyor belts to maintain a hygienic environment of mitigate the risk of cross-contamination.		
			- Train staff on proper hand hy the practices, such that may make any many hands with soap and water or using hands with the water or us		
			- Equip staff the personal districtive upper (PPE), such as gloves and masks, to minimise districtive the customs and items, while further reducing the result is a specific to the customs and items, while further reducing the result is a specific to the customs are such as a specific to the custom		
			- Monitor and restrict the number of customers allowed in the store at one time, ensuring effective cross control and minimising close contact situations.		
			Establic clessolicies and procedures for employees regarding customer actions, including guidelines for conflict resolution and the handling of suspected infectives dividuals, to protect both workers and customers during the transaction rocess.		
			- B gonomic assessment of workstations: Ensure that all checkout workstations are designed ergonomically and assessed periodically for proper layout, positioning of equipment such as scanning devices, and suitable seating to avoid strain during item scanning.		
			- Adherence to proper postures: Train workers on correct body postures, specifically on safely lifting items and when handling hazardous substances.		
	Repetitive strain injuries, handling		- Regular breaks: Implement mandatory short breaks for cashiers based on specific intervals, allowing them to take regular rest periods and reduce the risk of repetitive strain injuries.		
3. Scanning Items	B. Scanning Items Repetitive strain injuries, rianding hazardous items	2M	- Job rotation: Rotate workers among different tasks throughout their shift, allowing for variety in actions performed, and reducing the strain placed on a singular body part or function.	1L	
			- Workload evaluation and adjustment: Monitor the workload at each workstation and avoid overloading workers with excessive work, which could contribute to repetitive strain injuries.		
			- Automated scanning equipment: Where possible, use automatic scanning systems to minimise manual handling of heavy and hazardous items.		
			- Training on handling hazardous items: Provide comprehensive training on the safe handling and processing of items containing hazardous substances.		



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			 Personal protective equipment (PPE): Supply and mandate workers to wear appropriate PPE, such as gloves, when handling hazardous items at the checkout workstation. 		
			- Carts and conveyors: Use carts or automated inveyor systems, where necessary, to transport heavy and hazardous items to transport heavy and hazardous heavy heavy and hazar		
			- Signage and warning labels: Ensure clear sign and warning labels are present on any hazardous products to alert workers of partial danger		
			- Supportive tools: Encourage use of supportive also an as anti-fatigue mats and proper lighting to the control tevels and maints workers' visibility while scanning items		
			- Communication and reposition of the communication between works and more gement, so provides are encouraged to report any conclusion related to a strain injuries or handling hazardous items.		
			- Cont us training and updates: Regularly review and update all policies and training or see scanning practices to remain current with industry standards and relevant egistic ve requirements.		
4. Bagging Items	Heavy lifting, sharp objects	2M		1L	



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5. Operating Register	Inadequate training, cash ag hazards	2M		1L	



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6. Customer Payment	Fraudulent activity, custo plaints	2M		1L	



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7. Breaks & Shift Changes	Walkway congestion, unattended workstation security hazards	1L		RF(``0``)	



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8. Clean Up & Maintenance	Exposure to cleaning chemicals, slips and trips	ЗН		RF(``0``)	



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9. Restocking Workstation Supplies	Heavy lifting, working at heights	3H		2M	



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10. Trolley Management	Manual handling injuries, slips and trips	2M		1L	



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11. Waste Disposal	Improper waste handling, sharps or hazardous material exposure	2M		1L	



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12. Emergency Procedures (fire/medical)	Inadequate response time, poorly communicated emergency procedure	31-		2M	



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EMERGENCY RESPONSE – CALL 000 FOR EMERGENCIES

Ensure to have an Emergency Management Plan in place as well as adequate numbers of trained first aid staff with easy access to fully stocked first aid kits, rescue equipment, material safety data sheets, adequate access to emergency communication equipment and fire-fighting equipment suitable for all classes of fire and ignition sources.

LEGISLATIVE REFERENCES

RELEVANT LEGISLATION AND CODES OF PRACTICE. DELETE THE LEGISLATIVE REFERENCES. ANY STATE OF AT ARE NOT APPLICABLE.

Queensland & Australian Capital Territory

Work Health and Safety Act 2011

Work Health and Safety Regulations 2011

 $\textbf{Legislation QLD:} \ \underline{\textbf{https://www.worksafe.qld.gov.au/laws-and-compliance/work-health-and-safety-laws}$

Codes of Practice QLD: https://www.worksafe.qld.gov.au/laws-and-compliance/codes-of-practice Legislation ACT: https://www.worksafe.act.gov.au/laws-and-compliance/acts-and-regulations

Codes of Practice ACT: https://www.worksafe.act.gov.au/laws-and-compliance/codes-of-practice

New South Wales

Work Health and Safety Act 2011

Work Health and Safety Regulations 2017

Legislation NSW: https://www.safework.nsw.gov.au/legal-obligations/legislative

Codes of Practice NSW: https://www.safework.nsw.gov.au/resource-library/lis codes-of ractice NSW: https://www.safework.nsw.gov.au/resource-library/lis codes-of-ractice NSW

Northern Territory

Work Health and Safety (National Uniform Legislation) Act 2011

Work Health and Safety (National Uniform Legislation) Regulation 2011

Legislation NT: https://worksafe.nt.gov.au/laws-and-compliance/wo_place-

Codes of Practice NT: https://worksafe.nt.gov.au/5

South Australia

Work Health and Safety Act 2012 (SA)

Work Health and Safety Regulations 2012 (SA)

Legislation for SA: https://www.safework.sa.gov.au/resources/le_lation

Codes of Practice for SA: https://www.safework.sa.gov.au/wor aces/codes-of-practice#COPs

Tasmania

Work Health and Safety Act 2012

Work Health and Safety (Transitional and Consequential Provisions) Act 2012

Work Health and Safety Regulations 2012

Work Health and Safety (Transitional) Regulations 2012

Legislation for TAS: https://worksafe.tas.gov.au/topics/laws-and-compliance/acts-and-regulations

Codes of Practice for TAS: https://worksafe.tas.gov.au/topics/laws-and-compliance/codes-of-practice

Details of permits, licenses or access required by regulatory bodies (add or delete as required):

- Permits from local council
- Authorisation to commence work
- Any required documents.

Victoria

Occupational Health al. Safety Act

Occupational Health and affety gulations 2017

Legis on VIC: https://www.safe.vic.gov.au/occupational-health-and-safety-act-and-

<u>qulat.</u>

des on actice VIC attps://www.worksafe.vic.gov.au/compliance-codes-and-codes-practice

Western Australia

Work Health and Safety Act 2020

Work Health and Safety Regulations 2022

Legislation Western Australia: https://www.commerce.wa.gov.au/worksafe/legislation Codes of Practice WA: https://www.commerce.wa.gov.au/worksafe/codes-practice

Safe Work Australia Links

Law and Regulation (All States): https://www.safeworkaustralia.gov.au/law-and-regulation Model Codes of Practice: https://www.safeworkaustralia.gov.au/resources-publications/model-codes-of-practice

Model Codes of Practice

- Managing noise and preventing hearing loss at work
- Confined spaces
- Labelling of workplace hazardous chemicals
- Managing risks of hazardous chemicals in the workplace
- Welding processes
- First aid in the workplace
- Managing the risk of falls at workplaces
- Hazardous manual tasks
- Managing the risk of falls in housing construction
- Managing electrical risks in the workplace
- Demolition work
- Excavation work
- Work health and safety consultation, cooperation and coordination
- Managing the work environment and facilities
- How to manage work health and safety risks
- Managing risks of plant in the workplace
- Construction work



SIGNATORIES OF THE SAFE WORK METHOD STATEMENT

The signed and dated personnel listed below have cooperated in the consultation and development of this Safe Work Method Statement which has been approved by the Person/s Conducting a Business or Undertaking (PCBU). In signing this Safe Work Method Statement each individual acknowledges and confirms that they have read this SWMS in full, having raised any questions for items on this Safe Work Method Statement that require clarification, and confirms that they are competent, skilled and knowledgeable for the task assigned to them. Every person acknowledges that they have received the relevant training and qualifications where required, before carrying out any work contained in this Safe Work Method Statement. By signing this Safe Work Method Statement each individual agrees to work safely, to follow any safe work instructions which are provided, and agrees to use all Personal Protective Equipment where appropriate.

Worker Name	Pos	sition	Signature	Date	Time	Supe	ervisor	
				Date:				
				Date				
				L te:				
			AV	Date:				
				Date:				
				Date:				
				Date:				
		SAF WC A	STATEMENT	MONITORING AND R	EVIEW			
The SWMS must be reviewed regularly to reak sure it remains effective and must be reviewed (and revised if necessary) if relevant control measure are subcontracted. The process should be carried out in consultation with workers (including contractors are subcontracted) who may be affected by the operation of the SWMS and their health and safety representatives who researched that work group at the workplace. When the SWMS has been revised the PCBU must ensure that all persons involved with the work are advised that a revision has been made and how they can access the revised SWMS, including all persons who will need to change a work procedure or system as a result of the review are advised of the changes in a way that will enable them to implement their duties consistently with the revised SWMS. All workers that will be involved in the work must be provided with the relevant information and instruction that will assist them to understand and implement the revised SWMS.				The SWMS must be monitored regularly for the effectiveness of ensuring hazard controls are effective in reducing the risk of incidents, keeping the workplace safe for all personnel. The person responsible for monitoring the effectiveness of the Safe Work Method Statement should employ a multi-faceted approach which includes but is not limited to: 1. Spot Checks. 2. Consultation with workers, contractors and sub-contractors. 3. Internal audits on a continual basis. An approach of continuous improvement, promptly recording inconsistencies or deficiencies, followed up by immediate corrective action and consultation with all relevant personnel ensures that the PCBU is consistently developing ever-improving systems of safe work principles.				
REVIEW NUMBER	□ 1	□ 2	□ 3	□ 4	□ 5	□ 6	□ 7	
NAME								
INITIALS								
DATE								



SAFE WORK METHOD STATEMENT REVIEW CHECKLIST

This Safe Work Method Statement Review Checklist is to be followed and used upon initial development of the SWMS to help ensure that all steps have been adequately taken before work commences. Think of this document as an internal audit review checklist before commencing work, and may form part of a Toolbox Talk (safety meeting) and may be used as an opportunity for education and training.

ITEMS WHICH MUST BE INCLUDED IN THE SWMS	COMPLETED	TO BE DONE	COMMENTS
The company details have been entered, including the project name and address.			
Names and signatures of all relevant personnel consulted during the development of the SWMS.		P P	
Name, signature, position and date signed of the person approving the SWMS.			
Specific personnel and qualifications, experience is noted in the SWMS.	P		
Provides a step-by-step process of tasks required to carry out the activity or task.			
Adequate risk assessment of any identified hazards has been completed.			
Foreseeable hazards are identified and documented for each step.			
Any hazards listed in any site risk assessments have been added to the SWh			
SWMS initial risk (IR) column as well as residual risk (RR) columns completed.			
Check control measures added to the SWMS are the most effecting so tions.			
Responsible person is assigned and listed on the SWMS for the imperent of continue assures.			
Permit requirements specified, such as Hot Work, Veralt Heights etc.			
SWMS identifies plant and equipment to be u d.			
Details of inspection checks required for any equipment listed are noted on the SWMS.			
Describes any mandatory qualifications, experience raining skills required to perform the work.			
Applicable personal protective equipment is selected on the SWMS.			
Lists any required permits or licenses.			
Reflects and documents any legislative references and/or Australian Standards.			
dentifies any hazardous substances used with specific control measures in line with any SDS.			
REVIEWED BY	DATE R	EVIEWED	
SIGNATURE	DATE CO	MPLETED	