



Pedestrian Management and Public I	nteraction Safety SAFE V	VORK METHOD STATEMENT	(SWMS)
TASK OR ACTIVITY:	Pedestrian Management and Pu	blic Interaction Safety	
Business Name:		ABN:	SWMS#
Business Address:			
Contact Person:	Phone:	E ail:	
THIS SAFE WORK METHOD	STATEMENT IS APPROVED BY	THE PCL OF THE ROJECT	
Under the Work Health and Safety Regulation (WHS Regulation), a person conduct the proposed work starts.	cting a business or undo	required to er. 3 that a safe work method s	statement (SWMS) is prepared before
Full Name:			
Signature:		Title:	Date:
Details of the person(s) responsible for ensuring implementation, monitoring	roliance the VMS a well as review	s and modifications of the SWMS.	
Full Name:		Title:	Phone:
ALL PERSONNEL PARTICIPATING IN ANY ACTIVITY ON THIS 5 MS M HAVE THE FOLLOWING COMMUNICATED	NAL OF ALL RELEVANT PERSONN EVELOPMENT AND APPROVAL OF	EL WHO HAVE BEEN CONSULTED AND CO THIS SWMS	OMMUNICATED TO IN THE
Safety meetings or toolbox talks will be sched and in account with gislative requirements to first identify any site hazards, comparing those hazards and then to further take steps to either eliminate or continuous each hazard.			
If an incident or a near miss occurs, all work must sto, quately. Depending on the severity of the incident, a meeting will be called with all workers to amend the SWMS if required. The meeting may also be an educational opportunity.			
Any changes made to the SWMS after an incident or a near miss must be approved by the Person Conducting Business or Undertaking and communicated to all relevant personnel.			
The SWMS must be kept and be available for inspection at least until the work is completed. Where a SWMS is revised, all versions should be kept. If a notifiable incident occurs in relation to which the SWMS relates, then the SWMS must be kept for at least two years from the occurrence of the notifiable incident.			

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CLIENT OR PRINCIPAL	CONTRACTOR DETAILS
Client:	SCOPE OF WORKS
Project Name:	
Project Address:	
Project Manager:	
Contact Phone:	
Date SWMS supplied to Project Manager:	
ANY HIGH-RISK CONSTRUCTOR	ON WO K BEIN O KRIED OUT
☐ involves a risk of a person falling more than 2 meters	☐ is carried out on or near pressurised gas mains or piping
☐ is carried out on a telecommunication tower	carried out on or near chemical, fuel or refrigerant lines
☐ involves demolition of an element of a structure that is load-bearing	☐ is carried out on or near energised electrical installations or services
☐ involves demolition of an element related to the physical integration of a ructure	☐ is carried out in an area that may have a contaminated or flammable atmosphere
☐ involves, or is likely to involve, disturbing asb	☐ involves tilt-up or precast concrete
☐ involves structural alteration or repair that — quires term — ov sup — rt to prevent collapse	☐ is carried out on, in or adjacent to a road, railway, shipping lane or other traffic corridor
is carried out in or near a confined space	☐ is carried out in an area of a workplace where there is any movement of powered mobile plant
☐ is carried out in/near a shaft or trench deeper tha tunnel involving use of explosives	☐ is carried out in areas with artificial extremes of temperature.
☐ is carried out in or near water or other liquid that involves a risk of drowning.	☐ involves diving work.
ANY HIGH-RISK MACHINER	RY OR EQUIPMENT NEARBY

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	RISK MATRIX										
LIKELIHOOD	INSIGNIFICANT	MINOR	MODERATE	MAJOR	CATASTROPHIC	SCOBE	ACTION		HEIRARCHY OF CONTROLS		
ALMOST CERTAIN	3 HIGH	3 HIGH	4 ACUTE	4 ACUTE	4 ACUTE	SCORE ACTION	SCURE ACTION		Elimination Remove the hazard.		
LIKELY	2 MODERATE	3 HIGH	3 HIGH	4 ACUTE	4 ACUTE	4A ACUTE	DO NOT PROCE		Substitution		
POSSIBLE	1 LOW	2 MODERATE	3 HIGH	4 ACUTE	4 ACUTE	3H HIGH	Review befor work starts.		Replace the hazard.		
UNLIKELY	1 LOW	1 LOW	2 MODERATE	3 HIGH	4 ACUTE	2M MODERATE	Ensure control measures in place.		Isolate People from the hazard		
RARE	1 LOW	1 LOW	2 MODERATE	3 HIGH	3 HIGH	1L LOW	nitor and		Engineering Isolate the hazard.		
is the second m	rchy of Controls: ost effective metho nging the work is th	d of controlling a	hazard. Enginee	ring by isolati		et. 'ive, while	rd. Substitution Administrative effective		Administrative Change the work. PPE		

				PERS		TIVE EQUIPM					
		Select the app	ropriate PPL	abo. ~uitab	ic or the equip	oment used or	the job task	being perform	ned (if applica	able).	
FOOT PROTECTION	HAND PROTECTION	HEAD PROTECTION	ARING STION	F' CTIO	RL PIRATORY PROTECTION	FACE PROTECTION	HIGH-VIS CLOTHING	PROTECTIVE CLOTHING	FALL PROTECTION	SUN PROTECTION	HAIR/JEWELLERY SECURED
Other PPE R	dequired:										
	Pe	ermit or Licen	ses Requirem	ents			Ma	indatory Qual	ifications and	Training	



JOB STEP	POTENTIAL HAZARDS	IR	CONTROL MEASURES	RR
SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK
Pre-start planning and assessment	Unidentified pedestrian desire lines Unassessed vehicle interaction risks Inadequate staffing for traffic control Work activities too close to public areas Emergency access obstruction Unclear responsibilities for public safety	4A	Review scope of works and identify all tash involving work in proximity to pedestrians, footpaths, public spaces and roadsides before starting Obtain and review any existing Traffic Managener Plans (TMP), Pedestrian Management Plans and council or road authority permits prior to site est, shment Inspect the work area and see unds to identify perstrict assire lines, bus stops, schools, shops, crossings, driveways in ding zero, and disability acropoints Consult with the principal portracts local council and road authority to confirm specific pedestrian and traffic managenent require ants an unfew on or a groads, an ear traffic corridors, powered mobile plant) and document this in the SWMS Plan eleminate performance where reasonably practicable by staging works outside peak pedestrion the sandong full barriers rather than partial barriers Schedul high, at tasks such as pruning over public paths, crane lifts or mobile plant operation for loce edebrian periods (e.g. early mornings, weekends) wherever possible Assign, impetent person to be Pedestrian and Traffic Management Coordinator with clear authority to provoking controls become ineffective Verify nominated traffic controllers hold current traffic control and implement traffic control plans accreditation as required in the relevant state or territory Plan sufficient numbers of trained spotters and pedestrian marshals for all work fronts, considering line-of-sight, distance and communication methods Develop contingency plans for surges in pedestrian numbers, special events, school start and finish times and public transport changes Plan emergency egress routes for pedestrians and work crews that remain clear of plant and vehicle movements at all times Document all planned controls in the SWMS and communicate them to workers and subcontractors before works commence	2M
Develop traffic and pedestrian plans	Conflicting pedestrian and vehicle paths Inadequate traffic control layout Unclear pedestrian detours Insufficient separation from work zone Poor access for people with disability	4A	Prepare a site-specific Traffic Management Plan (TMP) and Pedestrian Management Plan showing all work zones, pedestrian routes, vehicle routes and exclusion zones Design pedestrian paths to physically separate pedestrians from work areas and traffic using solid barriers or fencing rather than cones wherever reasonably practicable Provide alternate pedestrian routes that are as direct as reasonably practicable and avoid forcing pedestrians onto live traffic lanes Ensure temporary pedestrian routes comply with disability access requirements, including ramp gradients, minimum clear widths and tactile indicators where required	2M



JOB STEP	POTENTIAL HAZARDS	IR	CONTROL MEASURES	RR
SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK
			 Locate vehicle entry and exit points away from heavy pedestrian desire lines such as shopfronts, schools and public transport stops wherever possible 	
			• Include specific controls for managing pedestriar w onto busy roads, including gating, barrier rails and fencing that prevent direct access to live traffic ses	
			Detail how foot traffic will be controlled at site access ints, including use of swing gates, interlocked gates or staffed crossings	
			• Specify in the TMP the exact locations for traffic ontrollers, per estrian controllers and spotters, including their fields of view. I communication in hods	
			• Include staging in the TMP so at only the minimu. Lessary area is closed or restricted at any one time to reduce publication ion	
			Design pru g and veget on wol near pure paths so that branches cannot fall into unprotected pedestrian rolls by adjuring drop zolls. In a barriers	
			• Idel ny exitic signals, pedestrian crossings or school crossings and integrate works with existing them where safe to do so	
			• Subm. the MP and my required traffic guidance schemes to the relevant road authority or council for review and approval be the elementation	
			NO comm. ce work on public footways or roads without an approved TMP or traffic guidance sche. we ere required by the road authority	
			ply for and obtain all required permits for road occupancy, footpath closures, lane closures and work in public spaces from road authorities and councils before work	
			Consult with nearby businesses, schools, building occupiers and residents about planned pedestrian management changes, dates and times	
	Unexpected pedestrian volumes		Coordinate with public transport operators regarding any impacts on bus stops, tram stops or train station access and agree on temporary arrangements	
Notify stakeholders and	Community complaints and interference	3H	Notify emergency services of any significant changes to access routes, especially where roads or public laneways will be partially or fully closed	1L
obtain permits	Unauthorised work in public spaces Emergency service access conflict		Provide advance written notification or letterbox drops explaining changed pedestrian routes, expected noise and duration where works significantly affect public access	
	Emergency service access conflict		Erect early warning signage at approaches to work areas several days prior to major changes to pedestrian access where practicable	
			Confirm permit conditions such as maximum allowable lane closures, required sight distances and any night work restrictions and build these into the SWMS controls	
			DO NOT alter approved traffic control layouts or pedestrian routes without formal review and approval from the relevant authority and the Principal Contractor	
Site establishment and exclusion zones	Public entering operational zone Inadequate barricading	4A		2M



JOB STEP	POTENTIAL HAZARDS	IR	CONTROL MEASURES	RR
JOB STEP SPECIFIC WORK STEPS	POTENTIAL HAZARDS HAZARDS THAT MAY ARISE • Trip hazards from temporary works • Unauthorised access after hours • Blocked public footpaths	IR INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RR RESIDUAL RISK
Signage and visual alerts	Pedestrians unaware of work zone Confusing pedestrian directions Low visibility during night work Inadequate warning distance	ЗН		1L



JOB STEP	POTENTIAL HAZARDS	IR	CONTROL MEASURES	RR
SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK
				_
Control pedestrian traffic on site	Uncontrolled pedestrian crossings Pedestrian crowding at barriers Pedestrians entering and in a paths Aggressive or not compliant public behaviour	4A		2M
Human and vehicular traffic control	Vehicle and pedestrian collision Unplanned vehicle movement Reduced driver visibility	4A		2M
	Traffic queue back-up into intersections			



JOB STEP	POTENTIAL HAZARDS	IR	CONTROL MEASURES	RR
SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK
Mobile work in public spaces	Moving work zone exposure Pedestrians entering mobile work area Workers struck by passing traffic Distraction of workers and public	4A		1 2M



JOB STEP	POTENTIAL HAZARDS	IR	CONTROL MEASURES	RR
SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK
Pruning and overhead work near public	Palling branches and debris Falling tools or equipm Chainsaw or chip or contact Noise and dust a pecting public			2M
Managing work on public footways	Trip hazards on diverted paths Slips due to wet or dirty surfaces Limited access for prams and wheelchairs Obstructed property entrances	3H		1L



JOB STEP	POTENTIAL HAZARDS	IR	CONTROL MEASURES	RR
SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK
Worker training and communication	Workers unaware of corn. Inconsistent instructions to public Misuse of traffic equipment Language barriers with public	ЗН		1L



JOB STEP	POTENTIAL HAZARDS	IR	CONTROL MEASURES	RR
SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK
				•
Monitoring, inspection and adjustment	Controls becoming ineffective Changes in traffic patterns Weather affecting visibility Public bypassing co			1L
Incident response and	Delayed emergency response Blocked evacuation routes	3H		1L
emergency access	Public injury within work zone Confusion during incidents	311		IL.



JOB STEP	POTENTIAL HAZARDS	IR	CONTROL MEASURES	RR
SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK
Demobilisation and site handback	Residual trip haza. Unclear restoration of access Leftover signage confus. Public entering before safe	2M		1L



JOB STEP	POTENTIAL HAZARDS	IR	CONTROL MEASURES	RR
SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK



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EMERGENCY RESPONSE - CALL 000 FOR EMERGENCIES

Ensure to have an Emergency Management Plan in place as well as adequate numbers of trained first aid staff with easy access to fully stocked first aid kits, rescue equipment, material safety data sheets, adequate access to emergency communication equipment and fire-fighting equipment suitable for all classes of fire and ignition sources.

LEGISLATIVE REFERENCES

RELEVANT LEGISLATION AND CODES OF PRACTICE. DELETE THE LEGISLATIVE REFERENCES. ANY STATE AT ARE NOT APPLICABLE.

Queensland & Australian Capital Territory

Work Health and Safety Act 2011

Work Health and Safety Regulations 2011

Legislation QLD: https://www.worksafe.qld.gov.au/laws-and-compliance/work-health-and-safety-laws Codes of Practice QLD: https://www.worksafe.qld.gov.au/laws-and-compliance/codes-of-practice

Legislation ACT: https://www.worksafe.act.gov.au/laws-and-compliance/acts-and-regulations

Codes of Practice ACT: https://www.worksafe.act.gov.au/laws-and-compliance/codes-of-practice

New South Wales

Work Health and Safety Act 2011

Work Health and Safety Regulations 2025

Legislation NSW: https://www.safework.nsw.gov.au/legal-obligations/legislati

Codes of Practice NSW: https://www.safework.nsw.gov.au/resource-library/lis

Northern Territory

Work Health and Safety (National Uniform Legislation) Act 2011

Work Health and Safety (National Uniform Legislation) Regulation 201

Legislation NT: https://worksafe.nt.gov.au/laws-and-compliance/wo

Codes of Practice NT: https://worksafe.nt.gov.au/f -resourd

South Australia

Work Health and Safety Act 2012 (SA)

Work Health and Safety Regulations 2012 (SA)

Legislation for SA: https://www.safework.sa.gov.au/resources/le lation

Codes of Practice for SA: https://www.safework.sa.gov.au/wor/ aces/codes-of-practice#COPs

Tasmania

Work Health and Safety Act 2012

Work Health and Safety (Transitional and Consequential Provisions) Act 2012

Work Health and Safety Regulations 2012

Work Health and Safety (Transitional) Regulations 2012

Legislation for TAS: https://worksafe.tas.gov.au/topics/laws-and-compliance/acts-and-regulations

Codes of Practice for TAS: https://worksafe.tas.gov.au/topics/laws-and-compliance/codes-of-practice

Details of permits, licenses or access required by regulatory bodies (add or delete as required):

- Permits from local council
- Authorisation to commence work
- Any required documents.

Victoria

Or pational Health a. Safety Act J4

Occ ational Health and afety gulations 2017

Legis on VIC: https://www ksafe.vic.gov.au/occupational-health-and-safety-act-and-

tes of actice V/ attps://www.worksafe.vic.gov.au/compliance-codes-and-codes-practice

Western Australia

Work Health and Safety Act 2020

Work Health and Safety Regulations 2022

Legislation Western Australia: https://www.commerce.wa.gov.au/worksafe/legislation Codes of Practice WA: https://www.commerce.wa.gov.au/worksafe/codes-practice

Safe Work Australia Links

Law and Regulation (All States): https://www.safeworkaustralia.gov.au/law-and-regulation Model Codes of Practice: https://www.safeworkaustralia.gov.au/resources-publications/modelcodes-of-practice

Model Codes of Practice

- Managing noise and preventing hearing loss at work
- Confined spaces
- Labelling of workplace hazardous chemicals
- Managing risks of hazardous chemicals in the workplace
- Welding processes
- First aid in the workplace
- Managing the risk of falls at workplaces
- Hazardous manual tasks
- Managing the risk of falls in housing construction
- Managing electrical risks in the workplace
- Demolition work
- Excavation work
- Work health and safety consultation, cooperation and coordination
- Managing the work environment and facilities
- How to manage work health and safety risks
- Managing risks of plant in the workplace
- Construction work





SIGNATORIES OF THE SAFE WORK METHOD STATEMENT

The signed and dated personnel listed below have cooperated in the consultation and development of this Safe Work Method Statement which has been approved by the Person/s Conducting a Business or Undertaking (PCBU). In signing this Safe Work Method Statement each individual acknowledges and confirms that they have read this SWMS in full, having raised any questions for items on this Safe Work Method Statement that require clarification, and confirms that they are competent, skilled and knowledgeable for the task assigned to them. Every person acknowledges that they have received the relevant training and qualifications where required, before carrying out any work contained in this Safe Work Method Statement. By signing this Safe Work Method Statement each individual agrees to work safely, to follow any safe work instructions which are provided, and agrees to use all Personal Protective Equipment where appropriate.

Worker Name	Signature

SAFE WORK NOTHER STATEMENT MONITORING AND REVIEW

The SWMS must be reviewed regularly to make sure it remains fective of must be reviewed (and revised if necessary) if relevant control measures are rovised. The view respectively should be carried out in consultation with workers (including contractors and other substitutions) and their health and safety representatives who represented that work group at the workplace.

When the SWMS has been revised the PCBU must ensure that advised that a revision has been made and how they can access the revised SWMS, including all persons who will need to change a work procedure or system as a rest of the review are advised of the changes in a way that will enable them to implement their duties and the revised SWMS. All workers that will be involved in the work must be provided with the relevant information and instruction that will assist them to understand and implement the revised SWMS.

The SWMS must be monitored regularly for the effectiveness of ensuring hazard controls are effective in reducing the risk of incidents, keeping the workplace safe for all personnel. The person responsible for monitoring the effectiveness of the Safe Work Method Statement should employ a multi-faceted approach which includes but is not limited to:

- Spot Checks.
- 2. Consultation with workers, contractors and sub-contractors.
- 3. Internal audits on a continual basis.

An approach of continuous improvement, promptly recording inconsistencies or deficiencies, followed up by immediate corrective action and consultation with all relevant personnel ensures that the PCBU is consistently developing ever-improving systems of safe work principles.

REVIEW NUMBER	1	2	3	4	5	6	7
NAME							
INITIALS							
DATE							

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SAFE WORK METHOD STATEMENT REVIEW CHECKLIST

This Safe Work Method Statement Review Checklist is to be followed and used upon initial development of the SWMS to help ensure that all steps have been adequately taken before work commences. Think of this document as an internal audit review checklist before commencing work, and may form part of a Toolbox Talk (safety meeting) and may be used as an opportunity for education and training.

ITEMS WHICH MUST BE INCLUDED IN THE SWMS	COMPLETED	COMMENTS
The company details have been entered, including the project name and address.		
All relevant personnel consulted during the development of the SWMS.		
Name, signature, position and date signed of the person approving the SWMS.		
Specific personnel and qualifications, experience is noted in the SWMS.	7	
Provides a step-by-step process of tasks required to carry out the activity or task.	k	
Adequate risk assessment of any identified hazards has been completed.	\boxtimes	
Foreseeable hazards are identified and documented for each step.	\boxtimes	
Any hazards listed in any site risk assessments have been added to the SWMS		
SWMS initial risk (IR) column as well as residual risk (RR) colum mpleted.	\boxtimes	
Check control measures added to the SWMS are the most effective selections.		
Responsible person is assigned and listed on the part of the important of	\boxtimes	
Permit or licenses requirements specified, sur as Hot Work, Electric Work, Work at Heights etc.	\boxtimes	
SWMS identifies plant and equipment to be use	\boxtimes	
Details of inspection checks required for any equipment listed an onthe SWMS.	\boxtimes	
Describes any mandatory qualifications, experience, use or skills required to perform the work.	\boxtimes	
Applicable personal protective equipment is selected on the SWMS.		
Reflects and documents any legislative references and/or Australian Standards.	\boxtimes	
Identifies any hazardous substances used with specific control measures in line with any SDS.	\boxtimes	
REVIEWED BY	DATE REV	/IEWED
SIGNATURE	DATE COM	PLETED