

Installing Gates

Business Name:		ABN:	
Business Address:			
Contact Person:	Phone:	Email:	

THIS RISK ASSESSMENT IS APPROVED BY THE PCBU ON THIS PROJECT

Under the Work Health and Safety Regulation (WHS Regulation), a person conducting a business or undertaking (PCBU) is required to ensure that a RISK ASSESSMENT is prepared before the proposed work starts.

Full Name:		
Signature:	Title:	Date:

CLIENT OR PRINCIPAL CONTRACTOR DETAILS

Client:	SCOPE OF WORKS
Project Name:	
Project Address:	
Project Manager:	
Contact Phone:	
Date Risk Assessment supplied to Project Manager:	



RISK MATRIX									
LIKELIHOOD	INSIGNIFICANT	MINOR	MODERATE	MAJOR	CATASTROPHIC	SCORE	ACTION	HIERARCHY OF CONTROLS	
ALMOST CERTAIN	3 HIGH	3 HIGH	4 ACUTE	4 ACUTE	4 ACUTE			Elimination Remove the hazard.	
LIKELY	2 MODERATE	3 HIGH	3 HIGH	4 ACUTE	4 ACUTE	4A ACUTE	DO NOT PROCEED	Substitution Replace the hazard.	
POSSIBLE	1 LOW	2 MODERATE	3 HIGH	4 ACUTE	4 ACUTE	3H HIGH	Review before work starts.	Isolation Isolate People from the hazard	
UNLIKELY	1 LOW	1 LOW	2 MODERATE	3 HIGH	4 ACUTE	2M MODERATE	Ensure control measures in place.	Engineering Isolate the hazard	
RARE	1 LOW	1 LOW	2 MODERATE	3 HIGH	3 HIGH	1L LOW	Monitor and keep records.	Administrative Change PPE	

Risk Rating & Required Action:	
4A	Stop work. The risk is intolerable. Eliminate the hazard or redesign the activity before proceeding. A Safe Work Method Statement (SWMS) or higher-level authorisation is required.
3H	Review and approve additional controls before task starts. Senior supervisor sign-off needed.
2M	Ensure all nominated controls are in place and effective. Proceed with caution; monitor conditions.
1L	Proceed, following standard operating procedures. Monitor and keep records.

Consequence Scale:			
Consequence	People (injury/illness)	Project / Assets	Compliance / Reputation
Catastrophic	Fatality or permanent total disability	project shutdown	Significant regulator intervention; criminal prosecution
Major	Serious injury/illness (hospital > 5 days)	critical delay	Improvement notice; major media coverage
Moderate	Medical-treatment injury; lost-time > 1 day	moderate delay	Minor breach; adverse client comment
Minor	First-aid only, no lost time	negligible delay	Isolated non-conformance
Insignificant	No injury	no schedule impact	Deviation caught and corrected on site

Notes on Hierarchy of Controls:
Remember to apply controls in the preferred order shown by the coloured pyramid:

1. **Eliminate**
2. **Substitute**
3. **Isolate**
4. **Engineering**
5. **Administrative**
6. **PPE**

Always document **why** a lower-order control is accepted if elimination or substitution is not reasonably practicable.

aligned with Safe Work Australia's Managing the risk of fatigue at work (2023) and ISO 45001:2018 clauses 6–8.

JOB STEP	POTENTIAL HAZARDS	IR	CONTROL MEASURES	RR
SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK
1. WHS Management, Consultation and Planning	<ul style="list-style-type: none"> Lack of a formal WHS management system covering automatic gate and door automation activities Inadequate consultation with workers, subcontractors and PCBUs at shared workplaces leading to unmanaged interface risks Absence of documented WHS policies and procedures specific to automatic and retractable gates (installation, replacement, modification, decommissioning) Poor planning of work leading to ad-hoc decisions on site that bypass safe systems of work Failure to identify all PCBUs with overlapping duties (client, builder, electrician, automation technician, manufacturer, maintenance contractor) Inadequate resourcing for WHS (time, supervision, competent persons, equipment) resulting in shortcuts Lack of documented WHS objectives and performance indicators for automation work Inadequate change management when introducing new gate automation technologies, control systems or products 	High	<ul style="list-style-type: none"> Establish and maintain a documented WHS management system aligned with the WHS Act 2011 and WHS Regulation, specifically referencing automatic gate and door automation activities Develop and implement a WHS policy endorsed by senior management that explicitly covers automatic gate installation, electrical safety, and mechanical hazards of doors and gate automation work Implement a formal WHS planning process for each project (including automatic gate opener installation, gate stoppers, mounting gates and replacement of electric gate systems) that identifies scope, risks, responsibilities, time frame and required competencies Establish a consultation, cooperation and coordination procedure with all relevant PCBUs at the workplace, including builders, electrical contractors, facility managers and other trades Use written WHS interface agreements that clearly define roles, responsibilities and handover points for electrical installation, structural adequacy, commissioning and maintenance of automatic gates Ensure project risk assessments are prepared at the planning stage and reviewed whenever there are significant changes to design, site conditions, equipment or work methods Implement a formal change management procedure for introduction of new gate automation products, control systems or software, including review of manufacturer instructions, risk assessment and worker training Assign clear WHS responsibilities and accountabilities to managers, supervisors and leading hands for door and gate automation work, and include these in position descriptions Monitor WHS performance indicators such as incident rates, near misses, corrective actions closed out, and audit findings specifically related to automatic gate activities Conduct periodic management reviews of WHS performance for automation work, ensuring action plans are developed and resourced to address identified shortcomings 	Medium
2. Design, Engineering and Procurement of Gates and Automation Systems	<ul style="list-style-type: none"> Procurement of automatic gate systems that do not comply with relevant Australian Standards or are not suitable for the intended use and environment Inadequate engineering design for gate structures, supports, hinges, tracks, posts and stoppers resulting in structural failure or gate derailment Selection of automation hardware without appropriate safety features (e.g. force limitation, obstruction detection, emergency stop, manual release) 	High	<ul style="list-style-type: none"> Implement a formal procurement procedure requiring verification that all gates, door automation systems and components comply with relevant Australian Standards and manufacturer specifications Require that gate structural design (including posts, foundations, hinges, rollers, tracks and stoppers) is carried out or verified by a competent engineer where loads, spans or site conditions warrant it Specify safety features in procurement documentation for automatic gate openers, including force limitation, obstruction sensing, emergency stop, safe manual release and lockout capability Ensure design reviews are conducted that integrate mechanical, structural and electrical/control aspects, including retractable gate mechanisms Apply hierarchy of control principles at the design stage to eliminate or minimise crush, shear, entrapment and impact zones, for example through guarding, fixed barriers and safe operating envelopes 	Medium

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	<ul style="list-style-type: none"> Lack of design integration between mechanical gate components, retractable mechanisms and electrical/control systems Failure to consider pinch, crush, shear and entrapment zones in the design of retractable gates and automatic gate openers Insufficient consideration of vehicle and pedestrian traffic patterns, visibility and access control within the site layout and gate position Use of non-compatible or low-quality aftermarket components when replacing electric gates or door systems Inadequate documentation from suppliers (drawings, ratings, installation manuals, maintenance instructions, electrical schematics) Failure to account for environmental conditions such as wind load, corrosive water ingress, dust, UV exposure and temperature on gate performance and automation equipment 		<ul style="list-style-type: none"> Include traffic engineering or layout planning to separate pedestrians and vehicles at gate approaches, and ensure adequate sight lines and queuing space Prohibit the procurement of non-approved aftermarket components that may compromise system safety, and maintain an approved products list for replacement parts Require suppliers to provide comprehensive technical documentation, including design loads, duty cycles, rated usage, electrical diagrams and installation/maintenance instructions in English Specify environmental requirements (IP ratings, corrosion resistance, wind ratings) in procurement documents to ensure suitability for the installation environment Include whole-of-life considerations in design and procurement (inspection access, maintenance requirements, spare parts availability, upgrade options for safety features) 	
3. Electrical Safety Management for Automatic Gates	<ul style="list-style-type: none"> Inadequate electrical safety systems for connection, isolation and testing of automatic gates and associated automation equipment Work on or near energised parts due to poor lockout/tagout procedures or production pressures Incorrect selection, installation or protection of electrical components (cables, conduits, control panels, RCDs, overcurrent devices) Lack of verification testing, earthing checks and insulation resistance testing before energising automatic gates Unauthorised or unlicensed electrical work performed by installers on gate motors, controls and associated circuits Exposure to electrical hazards during inspection or adjustment of retractable 	High	<ul style="list-style-type: none"> Develop and implement an electrical safety management procedure that addresses planning, isolation, testing, commissioning and maintenance of automatic gate electrical systems Ensure all electrical work on automatic gates and associated control systems is carried out by or under the direct supervision of appropriately licensed electricians, in accordance with state and territory legislation Implement a mandatory lockout/tagout system for installation, inspection, maintenance and replacement of electric gates or door systems, with documented steps and designated responsibilities Require pre-work verification of existing electrical infrastructure, including supply capacity, protection devices, RCD coverage and identification of circuits to be used for gate automation Establish testing and verification requirements before energising automatic gates, including continuity of protective earthing, insulation resistance, polarity, fault-loop impedance and RCD trip tests where applicable Maintain up-to-date single line diagrams, circuit schedules and control schematics for each automatic gate installation, stored in an accessible location for workers and maintenance personnel Implement a permit-to-work system for high-risk electrical tasks, including work near live parts where de-energisation is not reasonably practicable (in line with WHS Regulation requirements) 	Medium

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	carrying out high-risk aspects such as mounting gates into position or setting operating limits		[REDACTED]	
5. Site Planning, Traffic Management and Access Control	<ul style="list-style-type: none"> Poor site layout around gate locations, leading to interaction between moving gates, vehicles and pedestrians Inadequate traffic management when mounting gates into position or replacing existing electric gate systems Uncontrolled public access to work areas during installation, inspection or adjustment of automatic gate components Insufficient segregation between operating gates and pedestrians, particularly near schools, childcare, strata complexes or commercial premises Lack of clear signage and demarcation around gate travel paths and exclusion zones Inadequate planning for emergency access/egress if automatic gates fail in the closed or partially open position Insufficient lighting around gate areas for safe operation, inspection and maintenance during low light conditions Failure to manage interactions with delivery vehicles, mobile cranes involved in transporting and installing gates 	High	[REDACTED]	Medium
6. Safe Systems for Mechanical Handling, Mounting and Adjustment	<ul style="list-style-type: none"> Uncontrolled movement or collapse of gates while lifting, mounting or aligning into final position Crush and pinch points when installing gate stoppers, hinges, rollers and retractable mechanisms Use of inappropriate lifting equipment or supports for large or heavy gates and door systems Manual handling of heavy components leading to musculoskeletal injuries 	High	[REDACTED]	Medium

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	<ul style="list-style-type: none"> Inadequate securing of gates during adjustment, testing or inspection, including retractable gate mechanisms Lack of standardised procedures for setting travel limits, forces and safety devices on automatic gate openers Unexpected gate movement during commissioning due to incorrect wiring, programming or control settings 		[REDACTED]	
7. Commissioning, Functional Safety and Handover	<ul style="list-style-type: none"> Incomplete functional testing of safety systems before automatic gates are placed into service Failure of obstruction detection, force limitation or emergency stop functions due to incorrect commissioning Lack of verification that all crush, shear and entrapment zones are adequately controlled by design or protective devices Inadequate documentation and handover information to clients regarding safe use, operation and maintenance requirements Commissioning conducted under time pressure, leading to bypassed safety checks or temporary overrides left in place Lack of formal acceptance and sign-off by a competent person before the gate is used by the public or occupants 	High	[REDACTED]	Low
8. Maintenance, Inspection and Lifecycle Management	<ul style="list-style-type: none"> Absence of a planned inspection and maintenance regime for automatic and retractable gates post-installation Progressive deterioration of mechanical and electrical components leading to gate failures or unsafe operation 	High	[REDACTED]	Medium

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	<ul style="list-style-type: none"> • Failure to identify wear or damage in retractable gate mechanisms, hinges, cables, chains, rollers and stoppers • Maintenance conducted without appropriate isolation and control of stored energy within springs, counterweights or drive units • Use of untrained personnel or general handypersons to adjust or repair automatic gate systems • Lack of records of inspections, tests, repairs and replacements, reducing the ability to identify recurring issues or systemic faults • Failure to reassess risks when gates are modified, upgraded or connected to new control systems (e.g. access control, remote operation) • Non-genuine or incompatible replacement parts used when replacing electric gates or door systems, compromising safety performance 		[REDACTED]	
9. Emergency Management, Incident Response and User Information	<ul style="list-style-type: none"> • Inadequate planning for emergency release or manual operation of automatic gates during power failure, fire or other emergencies • Gate entrapment incidents not being reported, investigated or communicated effectively within the organisation • Lack of clear, accessible instructions for occupants, visitors and emergency services on how to safely operate or release gates in an emergency • Failure to manage risks associated with remote operation or automatic closing features that can activate without users being in direct line-of-sight • Poorly understood or untested emergency procedures at sites with high occupant turnover, such as residential complexes or commercial car parks 	High	[REDACTED]	Low

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			[REDACTED]	
10. Documentation, Compliance and Continuous Improvement	<ul style="list-style-type: none"> • Incomplete or inaccurate WHS documentation relating to automatic gate design, installation, inspection and maintenance • Non-compliance with the WHS Act 2011, WHS Regulation and applicable Australian Standards due to lack of monitoring and review • Failure to maintain and control current versions of procedures, forms, drawings and risk assessments • Lack of systematic review of industry alerts, regulator guidance and manufacturer safety bulletins relating to door and gate automation • Inadequate internal auditing of WHS practices across projects involving automatic gate installation and replacement • Poor retention or retrieval of records needed to demonstrate due diligence or defend legal claims 	Medium	<ul style="list-style-type: none"> [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] 	Low

SAMPLE

EMERGENCY RESPONSE – CALL 000 FOR EMERGENCIES

Ensure to have an Emergency Management Plan in place as well as adequate numbers of trained first aid staff with easy access to fully stocked first aid kits, rescue equipment, material safety data sheets, adequate access to emergency communication equipment and fire-fighting equipment suitable for all classes of fire and ignition sources.

LEGISLATIVE REFERENCES

RELEVANT LEGISLATION AND CODES OF PRACTICE. DELETE THE LEGISLATIVE REFERENCES FOR ANY STATE THAT ARE NOT APPLICABLE

Queensland & Australian Capital Territory

Work Health and Safety Act 2011
 Work Health and Safety Regulations 2011
 Legislation QLD: <https://www.worksafe.qld.gov.au/laws-and-compliance/work-health-and-safety-laws>
 Codes of Practice QLD: <https://www.worksafe.qld.gov.au/laws-and-compliance/codes-of-practice>
 Legislation ACT: <https://www.worksafe.act.gov.au/laws-and-compliance/acts-and-regulations>
 Codes of Practice ACT: <https://www.worksafe.act.gov.au/laws-and-compliance/codes-of-practice>

Victoria

Occupational Health and Safety Act 2004
 Occupational Health and Safety Regulations 2017
 Legislation VIC: <https://www.worksafe.vic.gov.au/occupational-health-and-safety-act-and-regulations>
 Codes of Practice VIC: <https://www.worksafe.vic.gov.au/compliance-codes-and-codes-practice>

New South Wales

Work Health and Safety Act 2011
 Work Health and Safety Regulations 2025
 Legislation NSW: <https://www.safework.nsw.gov.au/legal-obligations/legislation>
 Codes of Practice NSW: <https://www.safework.nsw.gov.au/resource-library/list-codes-of-practice>

Western Australia

Work Health and Safety Act 2020
 Work Health and Safety Regulations 2022
 Legislation Western Australia: <https://www.commerce.wa.gov.au/worksafe/legislation>
 Codes of Practice WA: <https://www.commerce.wa.gov.au/worksafe/codes-practice>

Northern Territory

Work Health and Safety (National Uniform Legislation) Act 2011
 Work Health and Safety (National Uniform Legislation) Regulation 2011
 Legislation NT: <https://worksafe.nt.gov.au/laws-and-compliance/workplace-safety-laws>
 Codes of Practice NT: <https://worksafe.nt.gov.au/laws-and-compliance/codes-of-practice>

Safe Work Australia Links

Law and Regulation (All States): <https://www.safeworkaustralia.gov.au/law-and-regulation>
 Model Codes of Practice: <https://www.safeworkaustralia.gov.au/resources-publications/model-codes-of-practice>

South Australia

Work Health and Safety Act 2012 (SA)
 Work Health and Safety Regulations 2012 (SA)
 Legislation for SA: <https://www.safework.sa.gov.au/resources/legislation>
 Codes of Practice for SA: <https://www.safework.sa.gov.au/workplaces/codes-of-practice#COPs>

Model Codes of Practice

- Managing noise and preventing hearing loss at work
- Confined spaces
- Labelling of workplace hazardous chemicals
- Managing risks of hazardous chemicals in the workplace
- Welding processes
- First aid in the workplace
- Managing the risk of falls at workplaces
- Hazardous manual tasks
- Managing the risk of falls in housing construction
- Managing electrical risks in the workplace
- Demolition work
- Excavation work
- Work health and safety consultation, cooperation and coordination
- Managing the work environment and facilities
- How to manage work health and safety risks
- Managing risks of plant in the workplace
- Construction work

Tasmania

Work Health and Safety Act 2012
 Work Health and Safety (Transitional and Consequential Provisions) Act 2012
 Work Health and Safety Regulations 2012
 Work Health and Safety (Transitional) Regulations 2012
 Legislation for TAS: <https://worksafe.tas.gov.au/topics/laws-and-compliance/acts-and-regulations>
 Codes of Practice for TAS: <https://worksafe.tas.gov.au/topics/laws-and-compliance/codes-of-practice>

Details of permits, licenses or access required by regulatory bodies (add or delete as required):

- Permits from local council
- Authorisation to commence work
- Any required documents.