

General Manufacturing Cleaning and Maintenance

Business Name:		ABN:
Business Address:		
Contact Person:	Phone:	Email:

THIS RISK ASSESSMENT IS APPROVED BY THE PCBU ON THIS PROJECT

Under the Work Health and Safety Regulation (WHS Regulation), a person conducting a business or undertaking (PCBU) is required to ensure that a RISK ASSESSMENT is prepared before the proposed work starts.

Full Name:		
Signature:	Title:	Date:

CLIENT OR PRINCIPAL CONTRACTOR DETAILS

Client:	SCOPE OF WORKS
Project Name:	
Project Address:	
Project Manager:	
Contact Phone:	
Date Risk Assessment supplied to Project Manager:	



RISK MATRIX									
LIKELIHOOD	INSIGNIFICANT	MINOR	MODERATE	MAJOR	CATASTROPHIC	SCORE	ACTION	HIERARCHY OF CONTROLS	
ALMOST CERTAIN	3 HIGH	3 HIGH	4 ACUTE	4 ACUTE	4 ACUTE			Elimination Remove the hazard.	
LIKELY	2 MODERATE	3 HIGH	3 HIGH	4 ACUTE	4 ACUTE	4A ACUTE	DO NOT PROCEED	Substitution Replace the hazard.	
POSSIBLE	1 LOW	2 MODERATE	3 HIGH	4 ACUTE	4 ACUTE	3H HIGH	Review before work starts.	Isolation Isolate People from the hazard	
UNLIKELY	1 LOW	1 LOW	2 MODERATE	3 HIGH	4 ACUTE	2M MODERATE	Ensure control measures in place.	Engineering Isolate the hazard	
RARE	1 LOW	1 LOW	2 MODERATE	3 HIGH	3 HIGH	1L LOW	Monitor and keep records.	Administrative Change	
								PPE	

Risk Rating & Required Action:	
4A	Stop work. The risk is intolerable. Eliminate the hazard or redesign the activity before proceeding. A Safe Work Method Statement (SWMS) or higher-level authorisation is required.
3H	Review and approve additional controls before task starts. Senior supervisor sign-off needed.
2M	Ensure all nominated controls are in place and effective. Proceed with caution; monitor conditions.
1L	Proceed, following standard operating procedures. Monitor and keep records.

Consequence Scale:			
Consequence	People (injury/illness)	Project / Assets	Compliance / Reputation
Catastrophic	Fatality or permanent total disability	project shutdown	Significant regulator intervention; criminal prosecution
Major	Serious injury/illness (hospital > 5 days)	critical delay	Improvement notice; major media coverage
Moderate	Medical-treatment injury; lost-time > 1 day	moderate delay	Minor breach; adverse client comment
Minor	First-aid only, no lost time	negligible delay	Isolated non-conformance
Insignificant	No injury	no schedule impact	Deviation caught and corrected on site

Notes on Hierarchy of Controls:
Remember to apply controls in the preferred order shown by the coloured pyramid:

1. **Eliminate**
2. **Substitute**
3. **Isolate**
4. **Engineering**
5. **Administrative**
6. **PPE**

Always document **why** a lower-order control is accepted if elimination or substitution is not reasonably practicable.

aligned with Safe Work Australia's Managing the risk of fatigue at work (2023) and ISO 45001:2018 clauses 6–8.

JOB STEP	POTENTIAL HAZARDS	IR	CONTROL MEASURES	RR
SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK
1. WHS Governance, Duties and Consultation	<ul style="list-style-type: none"> Lack of clear WHS roles, responsibilities and due diligence for PCBUs and officers under WHS Act 2011 Inadequate consultation with workers and HSRs about cleaning and maintenance risk controls Failure to integrate contractor WHS management into site governance arrangements Insufficient resourcing (time, budget, competent people) for safe cleaning and maintenance of manufacturing plant Poor change management for new processes (e.g. dip tanks, coating baths, automated lines) impacting existing controls 	4A	<ul style="list-style-type: none"> Establish and document a WHS governance framework referencing WHS Act 2011, WHS Regulations and relevant Codes of Practice for manufacturing and plant Define and communicate specific WHS duties for officers, managers, supervisors, maintenance planners and contractors involved in cleaning and maintenance Implement a formal WHS consultation procedure via toolbox talks, HSR forums and participation in risk assessments for cleaning and maintenance activities Embed WHS performance indicators (e.g. completion of inspections, corrective actions closed out, training compliance) into management reporting Develop a change management procedure requiring WHS risk assessment and approval before introducing new equipment, chemicals, line layouts or cleaning methods 	3H
2. Contractor, Labour Hire and Visitor Management	<ul style="list-style-type: none"> Inadequate pre-qualification of contractors performing industrial cleaning, dip tank servicing or specialised maintenance Poor communication of specific hazards (e.g. moving automated lines, coating baths, dust collection systems) to contractors and labour hire workers Lack of clear interface arrangements between contractor SWMS and principal PCBU systems Insufficient supervision of contractors performing high-risk maintenance during shutdowns or after hours Failure to verify licences, competencies and insurances for specialist maintenance providers 	4A	<ul style="list-style-type: none"> Implement a contractor WHS pre-qualification process covering insurances, licences, WHS performance history and documented safety systems Require contractor-provided SWMS and risk assessments for relevant high-risk construction work to be reviewed and accepted before work commences Establish site induction programs for all contractors and labour hire workers, including hazards specific to automated lines, dip tanks, mixing operations and dust systems Develop contractor interface plans that define responsibilities for isolation, permits, supervision, emergency response and communication Use a contractor performance review system that includes periodic audits of compliance with WHS requirements and corrective actions for non-conformances 	2M
3. Plant Design, Guarding and Engineering Controls	<ul style="list-style-type: none"> Poorly designed plant that requires bypassing guards or interlocks for cleaning and maintenance access Inadequate fixed guarding and interlocked access for moving parts on automated lines, conveyors and fabrication equipment 	4A	<ul style="list-style-type: none"> Apply formal plant design and procurement standards requiring compliance with AS/NZS 4024 series and relevant Australian Standards for guarding and safety Ensure all new and modified plant incorporate fixed guards, interlocks and safe access features specifically allowing for cleaning and maintenance tasks Undertake engineering reviews and risk assessments of existing equipment to identify and prioritise retrofitting of guarding and access improvements 	2M

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	<ul style="list-style-type: none"> Lack of engineered access platforms, walkways and fall protection for high or awkward cleaning points (e.g. dust collectors, overhead ducting) Insufficient design controls for dip tanks, coating baths and mixing vessels (e.g. overflow protection, agitation guards, covers) Use of legacy machinery without modern safety features (e.g. emergency stops, two-hand controls, light curtains) 		<ul style="list-style-type: none"> Provide engineered platforms, ladders, walkways and anchor points designed to AS/NZS requirements for access to elevated dust systems and process equipment Maintain a plant register with documented safety functions, verification of safety circuits and periodic validation of interlocks, E-stops and safety PLC 	
4. Isolation, Lockout-Tagout and Energy Control Systems	<ul style="list-style-type: none"> Inadequate lockout-tagout (LOTO) procedures for cleaning and maintenance of automated lines, mixers, dip tanks and fabrication equipment Failure to isolate all energy sources, including electrical, pneumatic, hydraulic, mechanical, thermal and stored energy Poorly identified or inaccessible isolation points on machinery and dust collection systems Lack of verification (try-out lead) processes before commencing intrusive cleaning or maintenance Contractors or cleaners using other informal isolation arrangements without lockout devices 	4A	<p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p>	2M
5. Hazardous Chemicals, Coatings and Dip Tank Management	<ul style="list-style-type: none"> Exposure to hazardous chemicals used in cleaning, coating baths and dip tank operations (e.g. solvents, corrosives, isocyanates) Inadequate chemical labelling, decanting practices and lack of up-to-date Safety Data Sheets (SDS) Poor ventilation and fume extraction around dip tanks, coating baths and mixing operations Uncontrolled chemical reactions or contamination during material mixing and tank maintenance 	4A	<p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p>	2M

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	<ul style="list-style-type: none"> Insufficient control of flammable liquids and vapours creating fire or explosion risk 			
6. Confined Spaces and Restricted Access Areas	<ul style="list-style-type: none"> Unrecognised confined spaces within dust collection systems, tanks, pits and enclosed process equipment Inadequate confined space entry procedures for internal cleaning and maintenance of tanks, ducts and vessels Insufficient atmospheric testing and ventilation before and during entry into process equipment Lack of standby personnel, retrieval systems and emergency rescue capability for confined space entries Misclassification of restricted spaces leading to uncontrolled entry for inspection or cleaning 	4A	[REDACTED]	2M
7. Dust, Fume and Airborne Contaminant Control	<ul style="list-style-type: none"> Accumulation of combustible dust in manufacturing areas, dust collection systems and on structural surfaces Inadequate design, maintenance and monitoring of dust extraction and filtration systems Generation of welding fumes, dusts and other airborne contaminants during fabrication tasks and part preparation Ineffective housekeeping systems leading to secondary dust explosions or slip hazards Poorly controlled filter change-outs and cleaning of dust collectors exposing workers to high dust concentrations 	4A	[REDACTED]	2M
8. Mechanical Handling, Material Flow and Stock Preparation Systems	<ul style="list-style-type: none"> Poorly controlled interaction between people and moving plant such as forklifts, automated conveyors, robots and mobile equipment Inadequate design of material flow and stock preparation areas leading to 	3H	[REDACTED]	2M

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	<p>congestion, manual handling and trip hazards during cleaning</p> <ul style="list-style-type: none"> • Unclear traffic management and pedestrian routes around automated lines and storage zones • Lack of systems for safe isolation, blocking and securing of materials during line cleaning and maintenance • Uncontrolled use of makeshift equipment (e.g. pallets, bins) as access or support for cleaning activities 		[REDACTED]	
9. Electrical Safety and Automation Control Systems	<ul style="list-style-type: none"> • Inadequate electrical design, segregation and protection of circuits associated with automated manufacturing and dust collection systems • Bypassing or defeating safety-related control systems (e.g. interlocks, light curtains, safety relays) for maintenance convenience • Electrical work performed by unlicensed or incompetent personnel, particularly during shut down, cleaning and modifications • Poor management of software changes to PLCs, robotics and control systems impacting safe operation • Insufficient inspection and testing of portable electrical equipment used for cleaning (e.g. vacuums, pressure washers) 	4A	[REDACTED]	2M
10. Safe Systems of Work, Procedures and Lean Execution	<ul style="list-style-type: none"> • Absence or poor quality of documented procedures for routine and non-routine cleaning and maintenance of manufacturing equipment • Over-reliance on informal knowledge and shortcuts developed through lean or continuous improvement activities • Inadequate integration of WHS considerations into lean manufacturing, 5S and continuous improvement projects 	3H	[REDACTED]	2M

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	<ul style="list-style-type: none"> Failure to review and update procedures after incidents, near misses or process changes Complex or impractical procedures that are not followed in the field 		[REDACTED]	
11. Training, Competency and Supervision	<ul style="list-style-type: none"> Insufficient training on plant hazards, isolation, chemical handling and emergency procedures for cleaners and maintenance personnel Lack of competency assessment for specialised tasks such as dip tank operations, confined space entry and high-risk maintenance Inadequate supervision of new workers, apprentices and contractors during complex maintenance activities Training delivered as a one-off event with no refresher or verification of understanding Language, literacy or cultural barrier leading to misunderstanding of critical safety information 	3H	[REDACTED]	2M
12. Work Environment, Housekeeping and Access	<ul style="list-style-type: none"> Poor housekeeping leading to slips, trips, falls and obstructed access during cleaning and maintenance Inadequate lighting around machinery, stock preparation areas and dust collection systems Uncontrolled noise exposure from fabrication equipment, extraction systems and automated lines Lack of systems for managing temporary leads, hoses, tools and parts during maintenance works Blocked emergency exits or access to firefighting and first aid equipment due to stored materials or maintenance activities 	3H	[REDACTED]	2M
13. Health Monitoring, Fatigue and Occupational Hygiene	<ul style="list-style-type: none"> Chronic exposure to hazardous substances (e.g. solvents, isocyanates, 	3H	[REDACTED]	2M

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	<p>metal dusts) during repeated cleaning and fabrication tasks</p> <ul style="list-style-type: none"> • Fatigue related to shift work, extended shutdowns and after-hours maintenance impacting decision-making and reaction times • Insufficient health monitoring where required by WHS Regulations or SDS (e.g. for certain hazardous chemicals or noise) • Inadequate management of heat stress in enclosed or hot manufacturing areas during intensive cleaning • Psychosocial risks such as time pressure, conflicting production and maintenance priorities and limited worker control over tasks 		<p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p>	
14. Emergency Preparedness and Incident Management	<ul style="list-style-type: none"> • Lack of suitable emergency response plans for chemical spills, fires, explosions and plant failures in automated and mixing operations • Insufficient drills and training for scenarios involving dipping, coating baths and dust collection system incidents • Inadequate first aid resources and trained personnel during weekend or night maintenance shifts • Poor incident reporting leading to under-reporting of near misses and minor events • Delayed or ineffective response due to unclear communication channels and responsibilities 	3H	<p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p>	2M
15. Procurement, Design Review and Change Management for Plant and Processes	<ul style="list-style-type: none"> • Procurement of new machinery, cleaning systems or chemicals without formal WHS input or risk assessment • Introduction of lean manufacturing changes that unintentionally increase risk (e.g. reduced buffers, higher speeds, reduced staffing) 	4A	<p>[REDACTED]</p> <p>[REDACTED]</p>	2M

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	<ul style="list-style-type: none"> Lack of pre-commissioning safety verification for new automated lines, coating systems and dust collectors Poor documentation transfer from suppliers regarding maintenance requirements, safety systems and residual risks Uncontrolled modifications to existing plant, guarding, control systems or dip tanks by in-house personnel 		<p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p>	
16. Assurance, Auditing and Continuous Improvement	<ul style="list-style-type: none"> Assumption that documented systems are implemented without verification in the field Failure to detect degradation of controls for isolation, housekeeping, dust systems and chemical management over time Incomplete close-out of corrective actions from inspections, incidents and audits Limited use of data and trends from inspections, near misses and health monitoring to improve Over-reliance on PPE rather than addressing higher level control failures 	3H	<p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p>	2M

SAMPLE

EMERGENCY RESPONSE – CALL 000 FOR EMERGENCIES

Ensure to have an Emergency Management Plan in place as well as adequate numbers of trained first aid staff with easy access to fully stocked first aid kits, rescue equipment, material safety data sheets, adequate access to emergency communication equipment and fire-fighting equipment suitable for all classes of fire and ignition sources.

LEGISLATIVE REFERENCES

RELEVANT LEGISLATION AND CODES OF PRACTICE. DELETE THE LEGISLATIVE REFERENCES FOR ANY STATE THAT ARE NOT APPLICABLE

Queensland & Australian Capital Territory

Work Health and Safety Act 2011
 Work Health and Safety Regulations 2011
 Legislation QLD: <https://www.worksafe.qld.gov.au/laws-and-compliance/work-health-and-safety-laws>
 Codes of Practice QLD: <https://www.worksafe.qld.gov.au/laws-and-compliance/codes-of-practice>
 Legislation ACT: <https://www.worksafe.act.gov.au/laws-and-compliance/acts-and-regulations>
 Codes of Practice ACT: <https://www.worksafe.act.gov.au/laws-and-compliance/codes-of-practice>

Victoria

Occupational Health and Safety Act 2004
 Occupational Health and Safety Regulations 2017
 Legislation VIC: <https://www.worksafe.vic.gov.au/occupational-health-and-safety-act-and-regulations>
 Codes of Practice VIC: <https://www.worksafe.vic.gov.au/compliance-codes-and-codes-practice>

New South Wales

Work Health and Safety Act 2011
 Work Health and Safety Regulations 2025
 Legislation NSW: <https://www.safework.nsw.gov.au/legal-obligations/legislation>
 Codes of Practice NSW: <https://www.safework.nsw.gov.au/resource-library/list-codes-of-practice>

Western Australia

Work Health and Safety Act 2020
 Work Health and Safety Regulations 2022
 Legislation Western Australia: <https://www.commerce.wa.gov.au/worksafe/legislation>
 Codes of Practice WA: <https://www.commerce.wa.gov.au/worksafe/codes-practice>

Northern Territory

Work Health and Safety (National Uniform Legislation) Act 2011
 Work Health and Safety (National Uniform Legislation) Regulation 2011
 Legislation NT: <https://worksafe.nt.gov.au/laws-and-compliance/workplace-safety-laws>
 Codes of Practice NT: <https://worksafe.nt.gov.au/laws-and-compliance/codes-of-practice>

Safe Work Australia Links

Law and Regulation (All States): <https://www.safeworkaustralia.gov.au/law-and-regulation>
 Model Codes of Practice: <https://www.safeworkaustralia.gov.au/resources-publications/model-codes-of-practice>

South Australia

Work Health and Safety Act 2012 (SA)
 Work Health and Safety Regulations 2012 (SA)
 Legislation for SA: <https://www.safework.sa.gov.au/resources/legislation>
 Codes of Practice for SA: <https://www.safework.sa.gov.au/workplaces/codes-of-practice#COPs>

Model Codes of Practice

- Managing noise and preventing hearing loss at work
- Confined spaces
- Labelling of workplace hazardous chemicals
- Managing risks of hazardous chemicals in the workplace
- Welding processes
- First aid in the workplace
- Managing the risk of falls at workplaces
- Hazardous manual tasks
- Managing the risk of falls in housing construction
- Managing electrical risks in the workplace
- Demolition work
- Excavation work
- Work health and safety consultation, cooperation and coordination
- Managing the work environment and facilities
- How to manage work health and safety risks
- Managing risks of plant in the workplace
- Construction work

Tasmania

Work Health and Safety Act 2012
 Work Health and Safety (Transitional and Consequential Provisions) Act 2012
 Work Health and Safety Regulations 2012
 Work Health and Safety (Transitional) Regulations 2012
 Legislation for TAS: <https://worksafe.tas.gov.au/topics/laws-and-compliance/acts-and-regulations>
 Codes of Practice for TAS: <https://worksafe.tas.gov.au/topics/laws-and-compliance/codes-of-practice>

Details of permits, licenses or access required by regulatory bodies (add or delete as required):

- Permits from local council
- Authorisation to commence work
- Any required documents.