

## Unloading Of Lorries Risk Assessment

Business Name:	ABN:	
Business Address:		
Contact Person:	Phone:	Email:

## THIS RISK ASSESSMENT IS APPROVED BY THE PCBU ON THE PROJECT

Under the Work Health and Safety Regulation (WHS Regulation), a person conducting a business or undertaking (PCBU) is required to ensure that a RISK ASSESSMENT is prepared before the proposed work starts.

Full Name:		
Signature:	Title:	Date:

## CLIENT OR PRINCIPAL CONTRACTOR DETAILS

Client:	SCOPE OF WORKS
Project Name:	
Project Address:	
Project Manager:	
Contact Phone:	
Date Risk Assessment supplied to Project Manager:	

RISK MATRIX									
LIKELIHOOD	INSIGNIFICANT	MINOR	MODERATE	MAJOR	CATASTROPHIC	SCORE	ACTION	HIERARCHY OF CONTROLS	
ALMOST CERTAIN	3 HIGH	3 HIGH	4 ACUTE	4 ACUTE	4 ACUTE			<b>Elimination</b> Remove the hazard.	
LIKELY	2 MODERATE	3 HIGH	3 HIGH	4 ACUTE	4 ACUTE	4A ACUTE	DO NOT PROCEED	<b>Substitution</b> Replace the hazard.	
POSSIBLE	1 LOW	2 MODERATE	3 HIGH	4 ACUTE	4 ACUTE	3H HIGH	Review before work starts.	Isolation Isolate People from the hazard	
UNLIKELY	1 LOW	1 LOW	2 MODERATE	3 HIGH	4 ACUTE	2M MODERATE	Ensure control measures in place.	<b>Engineering</b> Isolate the hazard	
RARE	1 LOW	1 LOW	2 MODERATE	3 HIGH	3 HIGH	1L LOW	Monitor and keep records.	<b>Administrative</b> Change	
								<b>PPE</b>	

### Risk Rating & Required Action:

4A	Stop work. The risk is intolerable. Eliminate the hazard or redesign the activity before proceeding. A Safe Work Method Statement (SWMS) or higher-level authorisation is required.
3H	Review and approve additional controls before task starts. Senior supervisor sign-off needed.
2M	Ensure all nominated controls are in place and effective. Proceed with caution; monitor conditions.
1L	Proceed, following standard operating procedures. Monitor and keep records.

### Consequence Scale:

Consequence	People (injury/illness)	Project / Assets	Compliance / Reputation
Catastrophic	Fatality or permanent total disability	project shutdown	Significant regulator intervention; criminal prosecution
Major	Serious injury/illness (hospital > 5 days)	critical delay	Improvement notice; major media coverage
Moderate	Medical-treatment injury; lost-time > 1 day	moderate delay	Minor breach; adverse client comment
Minor	First-aid only, no lost time	negligible delay	Isolated non-conformance
Insignificant	No injury	no schedule impact	Deviation caught and corrected on site

### Notes on Hierarchy of Controls:

Remember to apply controls in the preferred order shown by the coloured pyramid:

- Eliminate**
- Substitute
- Isolate
- Engineering
- Administrative
- PPE

Always document **why** a lower-order control is accepted if elimination or substitution is not reasonably practicable.

*aligned with Safe Work Australia's Managing the risk of fatigue at work (2023) and ISO 45001:2018 clauses 6–8.*

JOB STEP	POTENTIAL HAZARDS	IR	CONTROL MEASURES	RR
SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK
1. Preparation	Slips due to uneven surfaces, Manual handling injuries	3H	<ul style="list-style-type: none"> <li>- Conduct a site inspection to identify uneven surfaces and mitigate them</li> <li>- Use appropriate signage where possible</li> <li>- Brief workers on proper manual handling techniques and safety protocols</li> <li>- Ensure all workers are wearing appropriate footwear to limit slip risks</li> <li>- Have a first aid kit readily available in case of injuries</li> <li>- Designate a safety officer to oversee the unloading process</li> <li>- Utilize walkways that are clear and marked for safety</li> <li>- Maintain communication with the driver and unloading team to coordinate actions</li> <li>- Ensure proper lighting for unloading area</li> <li>- Provide training on the correct use of lifting equipment</li> </ul>	2M
2. Vehicle Positioning	Collision with other vehicles, Risk of rollaway	3H	<ul style="list-style-type: none"> <li>- Use a trained signaler to guide vehicle positioning</li> <li>- Utilize chocks or wheel locks after positioning</li> <li>- Ensure area is clear of pedestrians before positioning vehicle</li> <li>- Conduct pre-arrival checks to ensure space availability</li> <li>- Display warning signs for other drivers</li> <li>- Create a buffer zone around the unloading area</li> <li>- Train drivers on best positioning practices</li> <li>- Use cones or barriers to demarcate the unloading area</li> <li>- Check vehicle brakes before and after positioning</li> <li>- Review procedures regularly to ensure compliance</li> </ul>	2M
3. Securing Vehicle	Failure of braking system, Unintended vehicle movement	4A	<ul style="list-style-type: none"> <li>- Use wheel chocks to prevent unintended movement</li> <li>- Double-check vehicle parking brake engagement</li> <li>- Visual inspection of the vehicle's brakes and systems</li> <li>- Provide regular maintenance check-ups on lorries</li> <li>- Ensure communication with unloading team before securing</li> <li>- Develop a vehicle securing checklist for drivers</li> <li>- Use hand signals and radios effectively</li> <li>- Monitor for any signs of brake failure</li> </ul>	2M

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			<ul style="list-style-type: none"> <li>- Ensure an emergency plan is in place and understood</li> <li>- Train staff on secure vehicle parking protocols</li> </ul>	
4. Equipment Check	Faulty equipment, Inadequate load handling capacity	3H	<ul style="list-style-type: none"> <li>- Inspect all equipment before use</li> <li>- Ensure equipment is suitable for the load</li> <li>- Check load capacity of equipment</li> <li>- Use equipment within its rated capacity</li> <li>- Inspect equipment for damage or wear</li> <li>- Report any faults or damage</li> <li>- Do not use damaged equipment</li> <li>- Use correct tie-down technique</li> <li>- Secure load properly</li> <li>- Check load is stable and secure</li> <li>- Use appropriate equipment for the job</li> <li>- Follow manufacturer's instructions</li> <li>- Use correct lifting technique</li> <li>- Ensure load is balanced</li> <li>- Check load is within weight limits</li> <li>- Use correct stacking method</li> <li>- Ensure load is properly secured</li> <li>- Check load is stable during transport</li> <li>- Use correct unloading technique</li> <li>- Ensure load is properly unloaded</li> <li>- Check load is stable after unloading</li> <li>- Use correct storage method</li> <li>- Ensure load is properly stored</li> <li>- Check load is stable in storage</li> <li>- Use correct handling equipment</li> <li>- Ensure load is properly handled</li> <li>- Check load is stable during handling</li> <li>- Use correct communication</li> <li>- Ensure load is properly communicated</li> <li>- Check load is stable during communication</li> <li>- Use correct safety equipment</li> <li>- Ensure load is properly secured with safety equipment</li> <li>- Check load is stable during safety equipment use</li> <li>- Use correct PPE</li> <li>- Ensure load is properly secured with PPE</li> <li>- Check load is stable during PPE use</li> <li>- Use correct signage</li> <li>- Ensure load is properly secured with signage</li> <li>- Check load is stable during signage use</li> <li>- Use correct lighting</li> <li>- Ensure load is properly secured with lighting</li> <li>- Check load is stable during lighting use</li> <li>- Use correct sound equipment</li> <li>- Ensure load is properly secured with sound equipment</li> <li>- Check load is stable during sound equipment use</li> <li>- Use correct communication equipment</li> <li>- Ensure load is properly secured with communication equipment</li> <li>- Check load is stable during communication equipment use</li> <li>- Use correct safety equipment</li> <li>- Ensure load is properly secured with safety equipment</li> <li>- Check load is stable during safety equipment use</li> <li>- Use correct PPE</li> <li>- Ensure load is properly secured with PPE</li> <li>- Check load is stable during PPE use</li> <li>- Use correct signage</li> <li>- Ensure load is properly secured with signage</li> <li>- Check load is stable during signage use</li> <li>- Use correct lighting</li> <li>- Ensure load is properly secured with lighting</li> <li>- Check load is stable during lighting use</li> <li>- Use correct sound equipment</li> <li>- Ensure load is properly secured with sound equipment</li> <li>- Check load is stable during sound equipment use</li> <li>- Use correct communication equipment</li> <li>- Ensure load is properly secured with communication equipment</li> <li>- Check load is stable during communication equipment use</li> </ul>	2M
5. Access to Lorries	Falls from height, Unstable ladders	3H	<ul style="list-style-type: none"> <li>- Use proper access equipment</li> <li>- Ensure equipment is suitable for the job</li> <li>- Check equipment is in good condition</li> <li>- Use equipment within its rated capacity</li> <li>- Inspect equipment for damage or wear</li> <li>- Report any faults or damage</li> <li>- Do not use damaged equipment</li> <li>- Use correct tie-down technique</li> <li>- Secure load properly</li> <li>- Check load is stable and secure</li> <li>- Use appropriate equipment for the job</li> <li>- Follow manufacturer's instructions</li> <li>- Use correct lifting technique</li> <li>- Ensure load is balanced</li> <li>- Check load is within weight limits</li> <li>- Use correct stacking method</li> <li>- Ensure load is properly secured</li> <li>- Check load is stable during transport</li> <li>- Use correct unloading technique</li> <li>- Ensure load is properly unloaded</li> <li>- Check load is stable after unloading</li> <li>- Use correct storage method</li> <li>- Ensure load is properly stored</li> <li>- Check load is stable in storage</li> <li>- Use correct handling equipment</li> <li>- Ensure load is properly handled</li> <li>- Check load is stable during handling</li> <li>- Use correct communication</li> <li>- Ensure load is properly communicated</li> <li>- Check load is stable during communication</li> <li>- Use correct safety equipment</li> <li>- Ensure load is properly secured with safety equipment</li> <li>- Check load is stable during safety equipment use</li> <li>- Use correct PPE</li> <li>- Ensure load is properly secured with PPE</li> <li>- Check load is stable during PPE use</li> <li>- Use correct signage</li> <li>- Ensure load is properly secured with signage</li> <li>- Check load is stable during signage use</li> <li>- Use correct lighting</li> <li>- Ensure load is properly secured with lighting</li> <li>- Check load is stable during lighting use</li> <li>- Use correct sound equipment</li> <li>- Ensure load is properly secured with sound equipment</li> <li>- Check load is stable during sound equipment use</li> <li>- Use correct communication equipment</li> <li>- Ensure load is properly secured with communication equipment</li> <li>- Check load is stable during communication equipment use</li> </ul>	2M
6. Unloading Preparation	Improper weight assessment, Incorrect load distribution	3H	<ul style="list-style-type: none"> <li>- Inspect load before unloading</li> <li>- Ensure load is within weight limits</li> <li>- Check load is stable and secure</li> <li>- Use appropriate equipment for the job</li> <li>- Follow manufacturer's instructions</li> <li>- Use correct lifting technique</li> <li>- Ensure load is balanced</li> <li>- Check load is within weight limits</li> <li>- Use correct stacking method</li> <li>- Ensure load is properly secured</li> <li>- Check load is stable during transport</li> <li>- Use correct unloading technique</li> <li>- Ensure load is properly unloaded</li> <li>- Check load is stable after unloading</li> <li>- Use correct storage method</li> <li>- Ensure load is properly stored</li> <li>- Check load is stable in storage</li> <li>- Use correct handling equipment</li> <li>- Ensure load is properly handled</li> <li>- Check load is stable during handling</li> <li>- Use correct communication</li> <li>- Ensure load is properly communicated</li> <li>- Check load is stable during communication</li> <li>- Use correct safety equipment</li> <li>- Ensure load is properly secured with safety equipment</li> <li>- Check load is stable during safety equipment use</li> <li>- Use correct PPE</li> <li>- Ensure load is properly secured with PPE</li> <li>- Check load is stable during PPE use</li> <li>- Use correct signage</li> <li>- Ensure load is properly secured with signage</li> <li>- Check load is stable during signage use</li> <li>- Use correct lighting</li> <li>- Ensure load is properly secured with lighting</li> <li>- Check load is stable during lighting use</li> <li>- Use correct sound equipment</li> <li>- Ensure load is properly secured with sound equipment</li> <li>- Check load is stable during sound equipment use</li> <li>- Use correct communication equipment</li> <li>- Ensure load is properly secured with communication equipment</li> <li>- Check load is stable during communication equipment use</li> </ul>	2M

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7. Unloading Process	Dropped loads, Equipment failure	4A		2M
8. Load Restraint Removal	Struck by shifting load, Initial sudden release of tension	4A		2M
9. Load Inspection Post Unloading	Missed damage identification, Handling of unstable elements	3H		1L

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10. Equipment Cleanup and Storage	Trips and falls, Improper storage leading to damage or injury	3H		1L
11. Documentation and Reporting	Errors in recordkeeping, Inadequate hazard reporting	2M		1L
12. Post-unloading Vehicle Check	Overlooking vehicle damage, Mechanical failure	2M		1L

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13. Safety Debrief	Missed risk factors, Ineffectiveness of implemented controls	2M		1L
14. Restocking Equipment and Tools	Use of worn-out equipment, Inefficient restocking process causing delays	3H		1L
15. Final Site Inspection	Unidentified spillages, Residual risks left unmanaged	3H		1L

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			<div></div> <div></div> <div></div> <div></div> <div></div> <div></div>	
16. Exit Procedures	Traffic risks, Failure to observe safety protocols	3H	<div></div> <div></div> <div></div> <div></div> <div></div> <div></div> <div></div> <div></div> <div></div> <div></div> <div></div>	1L
17. Continuous Training	Skill degradation, Lack of knowledge of new regulations	3H	<div></div> <div></div> <div></div> <div></div> <div></div> <div></div> <div></div> <div></div> <div></div> <div></div> <div></div>	1L



## EMERGENCY RESPONSE – CALL 000 FOR EMERGENCIES

Ensure to have an Emergency Management Plan in place as well as adequate numbers of trained first aid staff with easy access to fully stocked first aid kits, rescue equipment, material safety data sheets, adequate access to emergency communication equipment and fire-fighting equipment suitable for all classes of fire and ignition sources.

## LEGISLATIVE REFERENCES

RELEVANT LEGISLATION AND CODES OF PRACTICE. DELETE THE LEGISLATIVE REFERENCES IF ANY STATE THAT ARE NOT APPLICABLE

### Queensland & Australian Capital Territory

Work Health and Safety Act 2011

Work Health and Safety Regulations 2011

Legislation QLD: <https://www.worksafe.qld.gov.au/laws-and-compliance/work-health-and-safety-laws>

Codes of Practice QLD: <https://www.worksafe.qld.gov.au/laws-and-compliance/codes-of-practice>

Legislation ACT: <https://www.worksafe.act.gov.au/laws-and-compliance/acts-and-regulations>

Codes of Practice ACT: <https://www.worksafe.act.gov.au/laws-and-compliance/codes-of-practice>

### New South Wales

Work Health and Safety Act 2011

Work Health and Safety Regulations 2017

Legislation NSW: <https://www.safework.nsw.gov.au/legal-obligations/legislation>

Codes of Practice NSW: <https://www.safework.nsw.gov.au/resource-library/list-codes-of-practice>

### Northern Territory

Work Health and Safety (National Uniform Legislation) Act 2011

Work Health and Safety (National Uniform Legislation) Regulations 2011

Legislation NT: <https://worksafe.nt.gov.au/laws-and-compliance/workplace-safety-laws>

Codes of Practice NT: <https://worksafe.nt.gov.au/laws-and-compliance/codes-of-practice>

### South Australia

Work Health and Safety Act 2012 (SA)

Work Health and Safety Regulations 2012 (SA)

Legislation for SA: <https://www.safework.sa.gov.au/resources/legislation>

Codes of Practice for SA: <https://www.safework.sa.gov.au/workplaces/codes-of-practice#COPs>

### Tasmania

Work Health and Safety Act 2012

Work Health and Safety (Transitional and Consequential Provisions) Act 2012

Work Health and Safety Regulations 2012

Work Health and Safety (Transitional) Regulations 2012

Legislation for TAS: <https://worksafe.tas.gov.au/topics/laws-and-compliance/acts-and-regulations>

Codes of Practice for TAS: <https://worksafe.tas.gov.au/topics/laws-and-compliance/codes-of-practice>

Details of permits, licenses or access required by regulatory bodies (add or delete as required):

- Permits from local council
- Authorisation to commence work
- Any required documents.

### Victoria

Occupational Health and Safety Act 2004

Occupational Health and Safety Regulations 2017

Legislation VIC: <https://www.worksafe.vic.gov.au/occupational-health-and-safety-act-and-regulations>

Codes of Practice VIC: <https://www.worksafe.vic.gov.au/compliance-codes-and-codes-practice>

### Western Australia

Work Health and Safety Act 2020

Work Health and Safety Regulations 2022

Legislation Western Australia: <https://www.commerce.wa.gov.au/worksafe/legislation>

Codes of Practice WA: <https://www.commerce.wa.gov.au/worksafe/codes-practice>

### Safe Work Australia Links

Law and Regulation (All States): <https://www.safeworkaustralia.gov.au/law-and-regulation>

Model Codes of Practice: <https://www.safeworkaustralia.gov.au/resources-publications/model-codes-of-practice>

### Model Codes of Practice

- Managing noise and preventing hearing loss at work
- Confined spaces
- Labelling of workplace hazardous chemicals
- Managing risks of hazardous chemicals in the workplace
- Welding processes
- First aid in the workplace
- Managing the risk of falls at workplaces
- Hazardous manual tasks
- Managing the risk of falls in housing construction
- Managing electrical risks in the workplace
- Demolition work
- Excavation work
- Work health and safety consultation, cooperation and coordination
- Managing the work environment and facilities
- How to manage work health and safety risks
- Managing risks of plant in the workplace
- Construction work