

Install	ing Heat Pumps Risk Asse	ssment	
Business Name:		ABN:	
Business Address:			
Contact Person:	Phone:	Ema.	
THIS RISK ASSESSI	MENT IS APPROVED BY THE PC	BU ON W PROJECT	
Under the Work Health and Safety Regulation (WHS Regulation), a pis prepared before the proposed work starts.	person conducting a busine or un	ndertaking PCBU required to ensu	re that a RISK ASSESSMENT
Full Name:			
Signature:		ritle:	Date:
CL	OR PRICEIN LCO. TRACTOR I	DETAILS	
Client:		SCOPE OF	WORKS
Project Name:			
Project Address:			
Project Manager:			
Contact Phone:			
Date Risk Assessment supplied to Project			

Version 2.5 Authorised by Review # Review Date:



RISK MATRIX LIKELIHOOD INSIGNIFICANT MINOR MODERATE MAJOR CATASTROPHIC HIERARCHY OF CONTROLS SCORE ACTION Elimination ALMOST 3 HIGH 3 HIGH 4 4 ACUTE ACUTE ACUTE **CERTAIN** Remove the hazard. Substitution 4 4 DO NOT Replace the hazard. LIKELY MODERATE HIGH HIGH ACUTE ACUTE ACUTE ROCEED Isolation Isolate People from the hazard 2 3 4 3H Rev before POSSIBLE MODERATE ACUTE ACUTE LOW HIGH HIGH. work Engineering Isolate the l/Acchanich. Ensure control 2 3 2M istrativ UNLIKELY measures in LOW LOW MODERATE HIGH ACU RATE е place. Chang 2 MODERATE 3 HIGH 1L Monitor and RARE LOW LOW LOW keep records.

Risk Rating & Required Action:

4A	Stop work. The risk is intolerable,	minate the hazard	redesign the activity before proceeding. A Safe Work
	Method Statement (SWMS) or hi	er-level authorisation	is required.
3H	Review and approve additional c	role ask	arts. Senior supervisor sign-off needed.
2M	Ensure all nominated controls are in	prace and efficive	Proceed with caution; monitor conditions.
1L	Proceed, following standard operating	ng procedurer //oni	itor and keep records.

Consequence Scale:

Consequence	People (injury/illness)	Project / Assets	Compliance / Reputation
Catastrophic	Fatality or permanent total disability	project shutdown	Significant regulator intervention; criminal prosecution
Major	Serious injury/illness (hospital > 5 days)	critical delay	Improvement notice; major media coverage
Moderate	Medical-treatment injury; lost-time > 1 day	moderate delay	Minor breach; adverse client comment
Minor	First-aid only, no lost time	negligible delay	Isolated non-conformance
Insignificant	No injury	no schedule impact	Deviation caught and corrected on site

Notes on Hierarchy of Controls:

Remember to apply controls in the preferred order shown by the coloured pyramid:

- 1. Éliminate
- 2. Substitute
- 3. Isolate
- 4. Engineering
- 5. Administrative
- 6. PPE

Always document **why** a lower-order control is accepted if elimination or substitution is not reasonably practicable.

aligned with Safe Work Australia's Managing the risk of fatigue at work (2023) and ISO 45001:2018 clauses 6–8.



JOB STEP	POTENTIAL HAZARDS	IR	CONTROL MEASURES	RR
SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK
1. Preparation	lack of training, inadequate equipment	3H	 Conduct thorough training sessions for all workers Ensure the availability of appropriate and well caintained tools Verify workers' qualifications and competencies Visual inspection of the installation area prior way. Conduct toolbox meetings to discuss the task accoptential bounds Implement buddy system for a dance and oversig Provide clear inclusion anual and instructions Use Job Story Analysis (a.A) she afor thousk Implement a point system for work connencement Preport ast aid consiste Maintain energency ontact list accessible to all workers 	2M
2. Site Assessment	slippery surfaces, seven ground	зн	Use: The lip shoes to prevent slips and falls I learly mark hazardous areas with cones or caution tape Conduct regular maintenance of site terrain Install temporary pathways with stable footing Utilize harnesses and life lines if working at heights Encourage reporting of any emerging ground hazards Use proper signage to warn about slippery areas Ensure site lighting is adequate for visibility Implement housekeeping practices to minimize debris on site	1L
3. Equipment Handling	manual handling, crush injuries	4A	 Use lifting equipment instead of manual handling where possible Train workers in correct manual handling techniques Provide personal protective equipment such as gloves and steel-toed boots Ensure machinery and equipment are regularly inspected and maintained Develop safe operating procedures for equipment handling Employ spotters to assist during equipment movement Clear installation paths to prevent trips and falls 	2M



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			- Use trolleys or dollies for transportation of heavy items	
			- Limit loads to manageable weights to avoid strain	
			- Monitor workers for signs of fatigue	
			- Conduct regular safety briefings on equipment usage	
4. Electrical Connections	electrical shock, equipment failure	4A		2M
5. Refrigerant Handling	toxic exposure, frostbite	4A		2M
6. Lifting and Mounting Units	musculoskeletal injuries, falling objects	4A		2M



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7. Mounting Bracket Installation	fall hazards, incorrect installation	ЗН		1L
8. Pipework and Ducting	sharp edges, dust inhalation	ЗН		1L
9. Wiring and Circuitry	electrical faults, short circuits	4A		2M

Review#



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SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK
10. System Testing and Commissioning	system failure, excessive noise	ЗН		1L
11. Documentation and Reporting	mislabeling, incomplete records	3H		2M
12. Clean-Up	trip hazards, waste disposal issues	3H		2M



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13. Post-Installation Inspection	missed defects, system integrity	3H		2M
14. Client Handover	miscommunication, lack of understanding	2M		1L
15. Staff Debrief	lack of closure, stress, fatigue	2M		1L



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16. Residual Maintenance Plan	overlooked issues, repeated failures	ЗН		2M
17. Continuous Improvement Cycle	stagnation, innovation risks	2M		1L



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EMERGENCY RESPONSE – CALL 000 FOR EMERGENCIES

Ensure to have an Emergency Management Plan in place as well as adequate numbers of trained first aid staff with easy access to fully stocked first aid kits, rescue equipment, material safety data sheets, adequate access to emergency communication equipment and fire-fighting equipment suitable for all classes of fire and ignition sources.

LEGISLATIVE REFERENCES

RELEVANT LEGISLATION AND CODES OF PRACTICE. DELETE THE LEGISLATIVE REFERENCES. ANY STATE OF AT ARE NOT APPLICABLE.

Queensland & Australian Capital Territory

Work Health and Safety Act 2011

Work Health and Safety Regulations 2011

Legislation QLD: https://www.worksafe.qld.gov.au/laws-and-compliance/work-health-and-safety-laws

Codes of Practice QLD: https://www.worksafe.qld.gov.au/laws-and-compliance/codes-of-practice Legislation ACT: https://www.worksafe.act.gov.au/laws-and-compliance/acts-and-regulations

Codes of Practice ACT: https://www.worksafe.act.gov.au/laws-and-compliance/codes-of-practice

New South Wales

Work Health and Safety Act 2011

Work Health and Safety Regulations 2017

Legislation NSW: https://www.safework.nsw.gov.au/legal-obligations/legislati

Codes of Practice NSW: https://www.safework.nsw.gov.au/resource-library/lis codes-of ractions of Practice NSW: https://www.safework.nsw.gov.au/resource-library/lis codes-of-ractions-of-racti

Northern Territory

Work Health and Safety (National Uniform Legislation) Act 2011

Work Health and Safety (National Uniform Legislation) Regulation 201

Legislation NT: https://worksafe.nt.gov.au/laws-and-compliance/wo_place-

Codes of Practice NT: https://worksafe.nt.gov.au/f

South Australia

Work Health and Safety Act 2012 (SA)

Work Health and Safety Regulations 2012 (SA)

Legislation for SA: https://www.safework.sa.gov.au/resources/le_lation

Codes of Practice for SA: https://www.safework.sa.gov.au/work_aces/codes-of-practice#COPs

Tasmania

Work Health and Safety Act 2012

Work Health and Safety (Transitional and Consequential Provisions) Act 2012

Work Health and Safety Regulations 2012

Work Health and Safety (Transitional) Regulations 2012

Legislation for TAS: https://worksafe.tas.gov.au/topics/laws-and-compliance/acts-and-regulations

Codes of Practice for TAS: https://worksafe.tas.gov.au/topics/laws-and-compliance/codes-of-practice

Details of permits, licenses or access required by regulatory bodies (add or delete as required):

- Permits from local council
- Authorisation to commence work
- Any required documents.

Victoria

Occupational Health al. Safety Act

Occupational Health and Infety gulations 2017

Legis on VIC: https://www.wksafe.vic.gov.au/occupational-health-and-safety-act-and-

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Western Australia

Work Health and Safety Act 2020

Work Health and Safety Regulations 2022

Legislation Western Australia: https://www.commerce.wa.gov.au/worksafe/legislation

Codes of Practice WA: https://www.commerce.wa.gov.au/worksafe/codes-practice

Safe Work Australia Links

Law and Regulation (All States): https://www.safeworkaustralia.gov.au/law-and-regulation Model Codes of Practice: https://www.safeworkaustralia.gov.au/resources-publications/model-codes-of-practice

Model Codes of Practice

- Managing noise and preventing hearing loss at work
- Confined spaces
- Labelling of workplace hazardous chemicals
- Managing risks of hazardous chemicals in the workplace
- Welding processes
- First aid in the workplace
- Managing the risk of falls at workplaces
- Hazardous manual tasks
- Managing the risk of falls in housing construction
- Managing electrical risks in the workplace
- Demolition work
- Excavation work
- Work health and safety consultation, cooperation and coordination
- Managing the work environment and facilities
- How to manage work health and safety risks
- Managing risks of plant in the workplace
- Construction work