

Faulty Dishwasher Management Risk Assessment

Business Name:	ABN:	
Business Address:		
Contact Person:	Phone:	Email:

THIS RISK ASSESSMENT IS APPROVED BY THE PCBU ON THE PROJECT

Under the Work Health and Safety Regulation (WHS Regulation), a person conducting a business or undertaking (PCBU) is required to ensure that a RISK ASSESSMENT is prepared before the proposed work starts.

Full Name:		
Signature:	Title:	Date:

CLIENT OR PRINCIPAL CONTRACTOR DETAILS

Client:	SCOPE OF WORKS
Project Name:	
Project Address:	
Project Manager:	
Contact Phone:	
Date Risk Assessment supplied to Project Manager:	

RISK MATRIX									
LIKELIHOOD	INSIGNIFICANT	MINOR	MODERATE	MAJOR	CATASTROPHIC	SCORE	ACTION	HIERARCHY OF CONTROLS	
ALMOST CERTAIN	3 HIGH	3 HIGH	4 ACUTE	4 ACUTE	4 ACUTE			Elimination Remove the hazard.	
LIKELY	2 MODERATE	3 HIGH	3 HIGH	4 ACUTE	4 ACUTE	4A ACUTE	DO NOT PROCEED	Substitution Replace the hazard.	
POSSIBLE	1 LOW	2 MODERATE	3 HIGH	4 ACUTE	4 ACUTE	3H HIGH	Review before work starts.	Isolation Isolate People from the hazard	
UNLIKELY	1 LOW	1 LOW	2 MODERATE	3 HIGH	4 ACUTE	2M MODERATE	Ensure control measures in place.	Engineering Isolate the hazard	
RARE	1 LOW	1 LOW	2 MODERATE	3 HIGH	3 HIGH	1L LOW	Monitor and keep records.	Administrative Change	
								PPE	
Risk Rating & Required Action:								Notes on Hierarchy of Controls:	
4A Stop work. The risk is intolerable. Eliminate the hazard or redesign the activity before proceeding. A Safe Work Method Statement (SWMS) or higher-level authorisation is required.								Remember to apply controls in the preferred order shown by the coloured pyramid:	
3H Review and approve additional controls before task starts. Senior supervisor sign-off needed.								1. Eliminate	
2M Ensure all nominated controls are in place and effective. Proceed with caution; monitor conditions.								2. Substitute	
1L Proceed, following standard operating procedures. Monitor and keep records.								3. Isolate	
								4. Engineering	
								5. Administrative	
								6. PPE	
Consequence Scale:								Always document why a lower-order control is accepted if elimination or substitution is not reasonably practicable.	
Consequence	People (injury/illness)		Project / Assets		Compliance / Reputation				
Catastrophic	Fatality or permanent total disability		project shutdown		Significant regulator intervention; criminal prosecution				
Major	Serious injury/illness (hospital > 5 days)		critical delay		Improvement notice; major media coverage				
Moderate	Medical-treatment injury; lost-time > 1 day		moderate delay		Minor breach; adverse client comment				
Minor	First-aid only, no lost time		negligible delay		Isolated non-conformance				
Insignificant	No injury		no schedule impact		Deviation caught and corrected on site				
								<i>aligned with Safe Work Australia's Managing the risk of fatigue at work (2023) and ISO 45001:2018 clauses 6–8.</i>	

JOB STEP	POTENTIAL HAZARDS	IR	CONTROL MEASURES	RR
SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK
1. Identification of Faulty Dishwasher	Electrical shock, Water leakage	3H	<ul style="list-style-type: none"> - Verify power supply is turned off before inspection. - Check for visible signs of damage or water leakage. - Use non-conductive tools during initial inspection. - Avoid contact with potential electrical sources. - Wear rubber-soled shoes and insulated gloves. - Review service logs for past issues and repairs. - Use a dampness meter to verify water presence. - Restrict access to the area until safe. - Communicate findings with the maintenance team. - Ensure appropriate PPE (Personal Protective Equipment) is worn at all times. 	2M
2. Dismantling the Dishwasher	Sharp edges, Back strain	3H	<ul style="list-style-type: none"> - Follow manufacturer instructions for safe dismantling. - Utilize appropriate hand tools designed for appliance repair. - Use mechanical aids for lifting larger parts. - Ensure two persons are present if handling heavy components. - Wear cut-resistant gloves to prevent injury. - Maintain a clean, organized work area to prevent trips and falls. - Use ergonomic techniques when lifting or bending. - Keep dismantled parts in a designated area. - Provide regular breaks to prevent fatigue. - Inspect tools and equipment for damage before use. 	1L
3. Cleaning Interior Components	Chemical exposure, Slips	2M	<ul style="list-style-type: none"> - Use biodegradable cleaning solvents whenever possible. - Ensure adequate ventilation to disperse fumes. - Wear masks and gloves to minimize chemical contact. - Place warning signage about wet floors. - Wipe floors and surfaces dry immediately after cleaning. - Train staff on proper chemical handling procedures. - Use spill kits to promptly address any solvent spills. - Segregate cleaning materials from electrical components. 	1L

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			<ul style="list-style-type: none"> - Only authorized personnel to perform cleaning duties. - Provide eye-wash stations nearby in case of exposure. 	
4. Repair or Replace Components	Tool misuse, Injury from improper installation	3H	<ul style="list-style-type: none"> - Use proper tools and techniques for repair or replacement. - Ensure components are installed correctly and securely. - Follow manufacturer's instructions for repair and replacement. - Use proper lifting techniques to avoid injury. - Wear appropriate PPE (gloves, safety glasses). - Ensure work area is clear of obstacles. - Use proper wiring techniques for electrical components. - Test components after repair or replacement. - Label components for future reference. - Keep work area clean and organized. - Use proper disposal methods for old components. - Document repair or replacement work. - Communicate with customer about repair or replacement. - Follow up with customer to ensure satisfaction. - Keep records of repair or replacement work. - Use proper storage methods for components. - Ensure components are stored in a dry, secure location. - Use proper handling methods for components. - Avoid touching sensitive components. - Use proper cleaning methods for components. - Avoid using harsh chemicals on components. - Use proper drying methods for components. - Avoid exposing components to moisture. - Use proper packaging methods for components. - Avoid using damaged packaging for components. - Use proper shipping methods for components. - Avoid using improper shipping methods for components. - Use proper handling methods for components during shipping. - Avoid touching sensitive components during shipping. - Use proper cleaning methods for components during shipping. - Avoid using harsh chemicals on components during shipping. - Use proper drying methods for components during shipping. - Avoid exposing components to moisture during shipping. - Use proper packaging methods for components during shipping. - Avoid using damaged packaging for components during shipping. - Use proper shipping methods for components during shipping. - Avoid using improper shipping methods for components during shipping. 	2M
5. Testing Functionality	Electrical fault, Water leakage	4A	<ul style="list-style-type: none"> - Test electrical components for proper functionality. - Check for water leakage and leaks. - Use proper testing methods for electrical components. - Use proper testing methods for water leakage. - Follow manufacturer's instructions for testing. - Use proper safety precautions for testing. - Ensure work area is clear of obstacles. - Use proper wiring techniques for electrical components. - Test components after repair or replacement. - Label components for future reference. - Keep work area clean and organized. - Use proper disposal methods for old components. - Document repair or replacement work. - Communicate with customer about repair or replacement. - Follow up with customer to ensure satisfaction. - Keep records of repair or replacement work. - Use proper storage methods for components. - Ensure components are stored in a dry, secure location. - Use proper handling methods for components. - Avoid touching sensitive components. - Use proper cleaning methods for components. - Avoid using harsh chemicals on components. - Use proper drying methods for components. - Avoid exposing components to moisture. - Use proper packaging methods for components. - Avoid using damaged packaging for components. - Use proper shipping methods for components. - Avoid using improper shipping methods for components. - Use proper handling methods for components during shipping. - Avoid touching sensitive components during shipping. - Use proper cleaning methods for components during shipping. - Avoid using harsh chemicals on components during shipping. - Use proper drying methods for components during shipping. - Avoid exposing components to moisture during shipping. - Use proper packaging methods for components during shipping. - Avoid using damaged packaging for components during shipping. - Use proper shipping methods for components during shipping. - Avoid using improper shipping methods for components during shipping. 	2M
6. Resolving Faults Found During Testing	Persistent electrical issues, Mechanical failure	3H	<ul style="list-style-type: none"> - Troubleshoot persistent electrical issues. - Diagnose mechanical failure. - Use proper troubleshooting methods for electrical issues. - Use proper troubleshooting methods for mechanical failure. - Follow manufacturer's instructions for troubleshooting. - Use proper safety precautions for troubleshooting. - Ensure work area is clear of obstacles. - Use proper wiring techniques for electrical components. - Test components after repair or replacement. - Label components for future reference. - Keep work area clean and organized. - Use proper disposal methods for old components. - Document repair or replacement work. - Communicate with customer about repair or replacement. - Follow up with customer to ensure satisfaction. - Keep records of repair or replacement work. - Use proper storage methods for components. - Ensure components are stored in a dry, secure location. - Use proper handling methods for components. - Avoid touching sensitive components. - Use proper cleaning methods for components. - Avoid using harsh chemicals on components. - Use proper drying methods for components. - Avoid exposing components to moisture. - Use proper packaging methods for components. - Avoid using damaged packaging for components. - Use proper shipping methods for components. - Avoid using improper shipping methods for components. - Use proper handling methods for components during shipping. - Avoid touching sensitive components during shipping. - Use proper cleaning methods for components during shipping. - Avoid using harsh chemicals on components during shipping. - Use proper drying methods for components during shipping. - Avoid exposing components to moisture during shipping. - Use proper packaging methods for components during shipping. - Avoid using damaged packaging for components during shipping. - Use proper shipping methods for components during shipping. - Avoid using improper shipping methods for components during shipping. 	2M

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7. Reassembly	Improper assembly, Use of incorrect parts	3H		1L
8. Final Safety Inspection	Hidden electrical faults, Misconnection issues	3H		1L
9. Documentation of Completed Work	Data inaccuracy, Lost records	2M		1L

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10. Return to Service	Unexpected malfunctions, User safety	2M		1L
11. Monitoring and Review	Complacency, Unreported new issues	2M		1L
12. Training and Awareness	Lack of knowledge, Inadequate skills	3H		1L

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13. Risk Communication	Misinformation, Overlooked details	2M		1L
14. Waste Disposal Management	Exposure to hazardous waste, Environmental harm	3H		1L
15. Continuous Improvement	Inadequate policies, Stagnant processes	2M		1L

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SAMPLE

EMERGENCY RESPONSE – CALL 000 FOR EMERGENCIES

Ensure to have an Emergency Management Plan in place as well as adequate numbers of trained first aid staff with easy access to fully stocked first aid kits, rescue equipment, material safety data sheets, adequate access to emergency communication equipment and fire-fighting equipment suitable for all classes of fire and ignition sources.

LEGISLATIVE REFERENCES

RELEVANT LEGISLATION AND CODES OF PRACTICE. DELETE THE LEGISLATIVE REFERENCES IF ANY STATE THAT ARE NOT APPLICABLE

Queensland & Australian Capital Territory

Work Health and Safety Act 2011

Work Health and Safety Regulations 2011

Legislation QLD: <https://www.worksafe.qld.gov.au/laws-and-compliance/work-health-and-safety-laws>

Codes of Practice QLD: <https://www.worksafe.qld.gov.au/laws-and-compliance/codes-of-practice>

Legislation ACT: <https://www.worksafe.act.gov.au/laws-and-compliance/acts-and-regulations>

Codes of Practice ACT: <https://www.worksafe.act.gov.au/laws-and-compliance/codes-of-practice>

Victoria

Occupational Health and Safety Act 2004

Occupational Health and Safety Regulations 2017

Legislation VIC: <https://www.worksafe.vic.gov.au/occupational-health-and-safety-act-and-regulations>

Codes of Practice VIC: <https://www.worksafe.vic.gov.au/compliance-codes-and-codes-practice>

New South Wales

Work Health and Safety Act 2011

Work Health and Safety Regulations 2017

Legislation NSW: <https://www.safework.nsw.gov.au/legal-obligations/legislation>

Codes of Practice NSW: <https://www.safework.nsw.gov.au/resource-library/list-codes-of-practice>

Western Australia

Work Health and Safety Act 2020

Work Health and Safety Regulations 2022

Legislation Western Australia: <https://www.commerce.wa.gov.au/worksafe/legislation>

Codes of Practice WA: <https://www.commerce.wa.gov.au/worksafe/codes-practice>

Northern Territory

Work Health and Safety (National Uniform Legislation) Act 2011

Work Health and Safety (National Uniform Legislation) Regulations 2011

Legislation NT: <https://worksafe.nt.gov.au/laws-and-compliance/workplace-safety-laws>

Codes of Practice NT: <https://worksafe.nt.gov.au/laws-and-compliance/codes-of-practice>

Safe Work Australia Links

Law and Regulation (All States): <https://www.safeworkaustralia.gov.au/law-and-regulation>

Model Codes of Practice: <https://www.safeworkaustralia.gov.au/resources-publications/model-codes-of-practice>

Model Codes of Practice

- Managing noise and preventing hearing loss at work
- Confined spaces
- Labelling of workplace hazardous chemicals
- Managing risks of hazardous chemicals in the workplace
- Welding processes
- First aid in the workplace
- Managing the risk of falls at workplaces
- Hazardous manual tasks
- Managing the risk of falls in housing construction
- Managing electrical risks in the workplace
- Demolition work
- Excavation work
- Work health and safety consultation, cooperation and coordination
- Managing the work environment and facilities
- How to manage work health and safety risks
- Managing risks of plant in the workplace
- Construction work

South Australia

Work Health and Safety Act 2012 (SA)

Work Health and Safety Regulations 2012 (SA)

Legislation for SA: <https://www.safework.sa.gov.au/resources/legislation>

Codes of Practice for SA: <https://www.safework.sa.gov.au/workplaces/codes-of-practice#COPs>

Tasmania

Work Health and Safety Act 2012

Work Health and Safety (Transitional and Consequential Provisions) Act 2012

Work Health and Safety Regulations 2012

Work Health and Safety (Transitional) Regulations 2012

Legislation for TAS: <https://worksafe.tas.gov.au/topics/laws-and-compliance/acts-and-regulations>

Codes of Practice for TAS: <https://worksafe.tas.gov.au/topics/laws-and-compliance/codes-of-practice>

Details of permits, licenses or access required by regulatory bodies (add or delete as required):

- Permits from local council
- Authorisation to commence work
- Any required documents.